

PROVIDER QUICK POINTS

PROVIDER INFORMATION



November 13, 2024

Enhanced Authorization Submissions through Availity Essentials

Blue Cross and Blue Shield of Minnesota (Blue Cross) will have a more efficient way for providers to submit prior authorizations through Availity Essentials beginning January 6, 2025, for Commercial and Medicare lines of business. The new interface will have an updated look and consolidated features for faster entry resulting in greater efficiency for providers.

Authorizations will continue to be submitted through the Patient Registration | Authorizations & Referrals tool. Once **BCBSMN** is selected in the payer dropdown menu, the new user interface (UI) will open to submit the authorization request. The current "Is Auth Required?" tool will no longer be available in Availity Essentials as the information will be integrated into the outpatient authorization submission.

New attachment capability

Providers will be required to submit supporting documentation with the authorization submissions in Availity Essentials. This new feature will allow providers to upload or "drag and drop" multiple attachments of up to 10 MB each, with a 100 MB maximum per submission. Attachment types that will be accepted include: .pdf, .jpg, .tiff, .docx, and .xlsx.

Training Opportunities

Blue Cross and Availity Essentials will be conducting training on the new functionality. Providers are encouraged to register for one of the sessions below.

December 3, 2024, 9 am CT | https://availity.zoom.us/webinar/register/WN_l6Xy2fq1QFSXfSnNDRFfcw

December 5, 2024, 12:30 pm CT | https://availity.zoom.us/webinar/register/WN_focQuiHVTGefcrq8demrNQ

December 10, 2024, 2 pm CT | https://availity.zoom.us/webinar/register/WN_vyiwuTcKRZCOkSNBQ-Ax0Q

December 12, 2024, 1 pm CT | https://availity.zoom.us/webinar/register/WN_ipME7AEIS-qAltKQccVYw

December 17, 2024, 9 am CT | https://availity.zoom.us/webinar/register/WN_DgEISGQHqJqQuofAzye0gA

December 19, 2024, 9 am CT | https://availity.zoom.us/webinar/register/WN_swVEpN0_TECVhMDDmBq3Bw

Products Impacted

- Commercial
- Medicare Products

Questions?

Please contact provider services at (651) 662-5200 or 1-800-262-0820.

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