

PROVIDER QUICK POINTS

PROVIDER INFORMATION



September 25, 2024

Prime Therapeutics/Magellan Rx Management (medical pharmacy solutions program) to become “Prime Therapeutics Management”

In December of 2022, Magellan Rx Management was acquired by Prime Therapeutics. Effective October 1, 2024, the new brand entity for the medical pharmacy solutions program will be “**Prime Therapeutics Management**”. Prime will begin introducing new visuals and branding on all provider facing materials including letters, the provider portal (MRxGateway.com is now www.GatewayPA.com) and the phone system greetings.

Providers will not need to register again to access the portal. Current provider username (email address) and password will remain valid. Providers beginning authorizations for medical drugs in Availity will continue to be routed to Prime Therapeutics Management through a single sign on. Phone and fax numbers will remain the same.

Please email the Prime Medical Pharmacy Solutions Provider Relations team at ProviderInquiry@PrimeTherapeutics.com with any questions.