PROVIDER OUICK POINTS PROVIDER INFORMATION



September 11, 2024

Provider Survey being Conducted by the Minnesota Department of Human Services (DHS)

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) contracts with DHS to administer Minnesota Health Care Programs for eligible members.

DHS is currently conducting a Provider Survey requesting feedback from enrolled providers serving MHCP members. DHS is interested in determining what works well for providers, what could be improved and if there are other factors that should be considered when working with providers to accomplish shared goals.

Blue Cross is encouraging providers to complete the Provider Survey. The survey is online and can be accessed on the DHS website under the Provider News landing page: <u>MHCP provider news and updates /</u><u>Minnesota Department of Human Services (mn.gov)</u>

The Provider Survey can also be accessed directly at this link: <u>Qualtrics Survey | Qualtrics Experience</u> <u>Management</u>

Questions?

Please contact MHCP Provider Services at 1-866-518-8448.