

Blue Cross<sup>®</sup> and Blue Shield<sup>®</sup> of Minnesota and Blue Plus<sup>®</sup> are nonprofi independent licensees of the Blue Cross and Blue Shield Association

Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services High Value Gold \$2,500 Rx Copay Plan 585 Coverage Period: Beginning on or after 1/1/2025 Coverage for: Individual/Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit

<u>bluecrossmn.com</u> or call 1-888-279-4210. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-888-279-4210 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$2,500 individual / \$5,000 family <u>in-</u> <u>network</u> \$10,000 individual / \$20,000 family <u>out-of-network</u>	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. This <u>plan</u> has an embedded <u>deductible</u> . If you have other family members in this <u>plan</u> , each family member must meet their own individual deductible until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Well child care, prenatal care, and <u>in-network preventive care</u> services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$5,200 individual / \$10,400 family <u>in-network</u> \$30,000 individual / \$60,000 <u>out-of-</u> <u>network</u>	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. This <u>plan</u> has an embedded <u>out-of-pocket limit</u> . If you have other family members in this <u>plan</u> they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges (unless balanced billing is prohibited), and health care this plan doesn't cover.	Even though you pay these expenses, they don't count towards the out-of-pocket limit.
Will you pay less if you use an <u>in-network provider</u> ?	Yes. Your <u>network</u> is High Value. See bluecrossmn.com/highvaluenetwork or call 1-888-279-4210 for a list of	This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a provider in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance</u> <u>billing</u> ). Be aware your <u>in-network provider</u> might use an <u>out-of-network provider</u> for some

Important Questions	Answers	Why This Matters:
	in-network providers.	services (such as lab work). Check with your provider before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$35 <u>copay</u> /office visit, <u>deductible</u> does not apply; 20% <u>coinsurance</u> for all other services	50% <u>coinsurance</u>	None	
	<u>Specialist</u> visit	\$70 <u>copay</u> /office visit, <u>deductible</u> does not apply; 20% <u>coinsurance</u> for all other services	50% <u>coinsurance</u>	None	
	Preventive care/screening/ immunization	No charge	Well child: No charge Adult: 50% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
lf you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance	50% coinsurance	May require prior authorization.	
	Imaging (CT/PET scans, MRIs)	20% coinsurance	50% <u>coinsurance</u>		
If you need drugs to treat your illness or condition More information about <u>prescription</u> <u>drug coverage</u> is available at <u>bluecrossmn.com/sma</u> <u>llgroupdruglist2025</u>	Tier 1 drugs	\$20 <u>copay</u> /prescription (retail) or \$60 <u>copay</u> /prescription (mail service & 90dayRx retail), <u>deductible</u> does not apply	Not covered	Covers up to a 31-day supply (retail prescription); 93-day supply (mail service prescription and 90dayRx retail prescription). You will pay no more than \$25 for a one-month supply for each	
	Tier 2 drugs	\$60 <u>copay</u> /prescription (retail) or \$180 <u>copay</u> /prescription (mail service & 90dayRx retail), <u>deductible</u> does not apply	Not covered	prescription for eligible drugs to treat certain chronic diseases. The value of drug coupons you use will count towards <u>cost sharing or out-of-pocket limits</u> . Drugs and drug tiers on the formulary may change with notice. May require prior authorization.	

		What You Will Pay			
Common Medical Event Services You May Need		In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Tier 3 drugs	\$180 <u>copay</u> /prescription (retail) or \$540 <u>copay</u> /prescription (mail service & 90dayRx retail), <u>deductible</u> does not apply	Not covered		
	Tier 4 <u>specialty drugs</u>	\$540 <u>copay</u> /prescription (retail), <u>deductible</u> does not apply	Not covered	Covers up to a 31-day supply (participating <u>specialty drug</u> network supplier required). You will pay no more than \$25 for a one-month supply for each prescription for eligible drugs to treat certain chronic diseases. The value of drug coupons you use will count towards <u>cost sharing</u> or <u>out-of-pocket limits</u> . Drugs and drug tiers on the formulary may change with notice. May require prior authorization.	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	50% coinsurance	May require prior authorization.	
	Physician/surgeon fees	20% coinsurance	50% coinsurance		
	Emergency room care	20% coinsurance	20% coinsurance	Out-of-network services applies to in-	
	Emergency medical transportation	20% coinsurance	20% coinsurance	<u>network</u> deductible and <u>out-of-pocket limit</u> .	
If you need immediate medical attention	<u>Urgent care</u>	\$35 <u>copay</u> /primary care office visit or \$70 <u>copay</u> /specialist office visit whichever is applicable, <u>deductible</u> does not apply; 20% <u>coinsurance</u> for all other services	50% <u>coinsurance</u>	None	
If you have a hospital stay	Facility fee (e.g., hospital room)	20% coinsurance	50% coinsurance		
	Physician/surgeon fees	20% coinsurance	50% <u>coinsurance</u>	May require prior authorization.	
If you need mental health, behavioral	Outpatient services	\$35 <u>copay</u> /office visit, <u>deductible</u> does not apply;	50% coinsurance	Services for marriage/couples counseling are not covered. May require prior	

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
health, or substance use services		20% <u>coinsurance</u> for all other services		authorization.	
	Inpatient services, including residential adult mental health treatment	20% coinsurance	50% coinsurance		
lf you are pregnant	Office visits	Prenatal care: No charge Postnatal care: \$35 <u>copay</u> /primary care office visit or \$70 <u>copay</u> /specialist office visit whichever is applicable, <u>deductible</u> does not apply; 20% <u>coinsurance</u> for all other services	Prenatal care: No charge Postnatal care: 50% <u>coinsurance</u>	<u>Cost sharing</u> does not apply for <u>preventive</u> <u>services</u> . Depending on the type of service or if maternity complications arise, other <u>cost sharing</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (e.g.,	
	Childbirth/delivery professional services	20% coinsurance	50% coinsurance	ultrasound).	
	Childbirth/delivery facility services	20% coinsurance	50% <u>coinsurance</u>		
	Home health care	20% coinsurance	Not covered	120 visits per person per benefit period. May require prior authorization.	
	Rehabilitation services	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Includes physical therapy, speech	
If you need boin	Habilitation services	20% coinsurance	50% coinsurance	therapy, and occupational therapy. May require prior authorization.	
If you need help recovering or have other special health needs	Skilled nursing care	20% coinsurance	50% coinsurance	Combined 120 days per person per benefit period. May require prior authorization.	
16643	Durable medical equipment	20% coinsurance	50% <u>coinsurance</u>	You will pay no more than \$50 per month for all eligible medical supplies to treat certain chronic diseases. May require prior authorization.	
	Hospice services	20% <u>coinsurance</u>	Not covered	None	
If your child needs dental or eye care	Children's eye exam	No charge	Age 0 through 5: No charge	None	

			What You Will Pay		
	Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
				Age 6 through 18: 50% coinsurance	
		Children's glasses	20% coinsurance	Not covered	Maximum of one standard frame and one pair of lenses or one pair of contact lenses or one year supply of disposable contact lenses per calendar year for members age 18 and younger.
		Children's dental check-up	Not covered	Not covered	No coverage for these services.

## Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
<ul> <li>Acupuncture</li> <li>Bariatric surgery</li> <li>Cosmetic surgery</li> <li>Dental care (Adult) (and children)</li> </ul>	<ul> <li>Drugs not on the covered drug lise exception is obtained</li> <li>Infertility treatment</li> <li>Long-term care</li> <li>Non-emergency care when trave U.S.</li> </ul>	<ul><li>Routine foot care</li><li>Weight loss programs</li></ul>		
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)				
Chiropractic care	Hearing aids	Routine eye care (Adult)		

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Minnesota Department Health at 651-201-5100 or 1-800-657-3916; the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform; or, Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x 61565 or www.cciio.cms.gov. For more information on your rights to continue coverage, contact Blue Cross at 1-888-279-4210. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.mnsure.org or call 1-855-366-7873.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Blue Cross at 1-800-279-4210; Minnesota Department of Health at 651-201-5100 or 1-800-657-3916; the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>.

## Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

## Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-855-903-2583.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-866-537-7720.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-855-315-4017.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-855-902-2583.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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#### About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

The plan's overall deductible	\$2,500
Specialist copayment	\$70
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%

## This EXAMPLE event includes services like:

<u>Specialist</u> office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services <u>Diagnostic tests</u> (ultrasounds and blood work) <u>Specialist</u> visit (anesthesia)

Total Example Cost	\$12,700
In this example, Peg would pay:	
Cost Sharing	
Deductibles	\$2,500
<u>Copayments</u>	\$10
Coinsurance	\$1,500
What isn't covered	
Limits or exclusions	\$60
The total Peg would pay is	\$4,070

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a well-
controlled condition)

The <u>plan's</u> overall <u>deductible</u>	\$2,500
Specialist copayment	\$70
Hospital (facility) coinsurance	20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like: <u>Primary care physician</u> office visits (including disease education) <u>Diagnostic tests</u> (blood work) <u>Prescription drugs</u> <u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600
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#### In this example, Joe would pay:

Cost Sharing		
Deductibles	\$900	
Copayments	\$900	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$20	
The total Joe would pay is	\$1,820	

## **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

The plan's overall deductible	\$2,500
Specialist copayment	\$70
Hospital (facility) coinsurance	20%
Other <u>coinsurance</u>	20%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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#### In this example, Mia would pay:

Cost Sharing		
Deductibles	\$2,500	
<u>Copayments</u>	\$200	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$2,700	

The <u>plan</u> would be responsible for the other costs of these EXAMPLE covered services.



Notice of Nondiscrimination and Accessibility

At Blue Cross and Blue Shield of Minnesota, we treat everyone fairly. We don't exclude you, or treat you less favorably, because of your race, skin color, national origin, age, disability status, or sex (including sexual orientation; sex characteristics including intersex traits; pregnancy or related conditions; gender identity; and sex stereotypes). We follow federal civil rights laws and don't discriminate against anyone based on these traits.

If you communicate best in a language other than English, you can request free language assistance services.

If you have a vision, hearing, or speech impairment, we can communicate in a way that works best for you. This may include using sign language interpreters, providing documents in large print or Braille, audio recordings, or other aids at no charge.

Need these services? Call 1-855-903-2583, TTY 711 or call the number on the back of your member identification card.

## Discrimination is against the law.

If we failed to provide services or discriminated in another way based on your race, skin color, national origin, age, disability status, or sex, (including sexual orientation; sex characteristics including intersex traits; pregnancy or related conditions; gender identity; and sex stereotypes), you can file a complaint by contacting our Nondiscrimination Civil Rights Coordinator:

Email:	Civil.Rights.Coord@bluecrossmn.com	
Telephone:	1-800-509-5312	
Mail:	Blue Cross and Blue Shield of Minnesota	
	ATTN: Civil Rights Coordinator P3-2	
	PO Box 64560, Eagan, MN 55164-0560	

Nondiscrimination complaint forms are available on our website at <u>bluecrossmn.com/NDL</u>, or from the Nondiscrimination Civil Rights Coordinator.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services

- electronically through the Office for Civil Rights complaint portal: ocrportal.hhs.gov/ocr/portal/lobby.jsf
- by mail at: U.S. Department of Health and Human Services,
   200 Independence Avenue SW, Room 509F, HHH Building, Washington, D.C. 20201
- or by phone at: 1-800-368-1019, 1-800-537-7697 (TDD)

Civil rights complaint forms are available at <u>hhs.gov/ocr/office/file/index.html</u>.

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<b>ENGLISH</b> ATTENTION: If you speak a language other than English, language services are available free of charge. If you have a vision, hearing, or speech impairment, we can communicate in a way that works best for you. This may include using sign language interpreters, providing documents in large print or Braille, audio recordings, or other aids at no charge. Call 1-855-903-2583 (TTY 711).	<b>廣東話 (Cantonese – Traditional Chinese)</b> 請注意:如果您說 廣東話 您可要求免費語言協助服務。 如果您有視力、聽力或 言語障礙,我們會以最適合您的方式與您溝通 這可能包括使用手語傳譯員、免 費提供大字體或點字文件、 錄音或其他輔助工具。請致電 1-855-903-2583 聽障 熱線 (TTY 711)。
<b>ESPAÑOL (Spanish)</b> ATENCIÓN: Si habla Español, puede solicitar servicios gratuitos de asistencia lingüística. Si tiene una deficiencia visual, auditiva o del habla, podemos comunicarnos de la manera que le resulte mejor a usted. Esto puede incluir el uso de intérpretes de lengua de señas, el suministro de documentos en letra grande o braille, grabaciones de audio u otras ayudas sin cargo. Llame al 1-855-903-2583 (TTY 711).	العربية (Arabic) تنبيه: إذا كنت تتحدث العربية، يمكنك طلب خدمات المساعدة اللغوية المجانية. إذا كنت تعاني من إعاقة بصرية أو سمعية أو نطقية، يمكننا التواصل معك بالطريقة التي تناسبك. وقد يشمل ذلك استخدام مترجمين للغة الإشارة، أو توفير المستندات بحروف كبيرة أو بطريقة برايل، أو تسجيلات صوتية، أو غيرها من الوسائل المساعدة من دون مقابل. اتصل على الرقم 2583-903-1855 (الهاتف النصي 711).
<b>አማርኛ (Amharic)</b> ትኩረት ይሰጥ፦ አማርኛ ቋንቋ የሚናንሩ ከሆነ፣ ነጻ የቋንቋ እንዛ አንልማሎቶችን መጠየቅ ይችላሉ። የማየት፣ የመስማት ወይም የመናንር ችግር ካለብዎት ለእርስዎ በተሻለ በሚሠራው መንንድ መግበባት እንችላለን። ይህ ደግሞ የምልክት ቋንቋ አስተርጓሚዎችን መጠቀምን፣ በትላልቅ ህትመቶች ወይም በብሬይል የተጻፉ ሰነዶችን፣ የድምፅ ቅጂዎችን ወይም ሌሎች መርጃዎችን ያለ ክፍያ ማቅረብን ይጨምራል። 1-855-903-2583 (TTY 711) ላይ ይደውሉ።	<b>FRANÇAIS (French)</b> ATTENTION : Si vous parlez Français, vous pouvez demander des services d'assistance linguistique gratuits. Si vous avez une déficience visuelle, auditive ou vocale, nous pouvons communiquer de la manière qui vous convient le mieux. Il peut s'agir d'interprètes en langue des signes, de documents en gros caractères ou en braille, d'enregistrements audio ou d'autres aides gratuites. Composez le 1-855-903-2583 (ATS 711).
LUS HMOOB (Hmong) LUS CEEV TSHWJ XEEB: Yog hais tias koj hais Lus Hmoob, koj tuaj yeem thov cov kev pab cuam uas pab hom lus tau dawb. Yog hais tias koj qhov muag tsis pom kev zoo, tsis hnov lus, los sis hais tsis tau lus, peb tuaj yeem sib txuas lus hauv ib txoj hau kev uas ua hauj lwm tau zoo tshaj plaws rau koj. Qhov no tej zaum yuav muaj xam nrog kev siv cov neeg txhais lus piav tes, kev muab cov ntaub ntawv luam tawm ua tus ntawv loj los sis Ua Ntawv Su Rau Cov Neeg Tsis Pom Kev Siv Tau (Braille), kev kaw ua suab lus, los sis lwm yam kev pab yam tsis tau them nqi. Hu rau 1-855-903-2583 (TTY 711).	<b>SOOMALI (Somali)</b> XASUUSIN: Haddii aad ku hadasho Soomali, waxaad codsan kartaa adeegyada caawimaadda luqada oo bilaash ah. Haddii aad laxaad la'aan kataahy aragga, maqalka, ama hadalka, waxaanu kugula xidhiidhi karnaa habka adiga kuugu habboon. Tan waxaa ka mid ah in aan isticmaalno turjumaanada luuqada dhegoolaha, in la bixiyo waraaqo ku qoran xarfaha waaweyn ama qoraalka indhoolayaasha, in la sameeyo cajalado la duubay, ama in la helo waxyaabo kale oo caawimaad ah oo bilaash ah. Wac 1-855-903-2583 (TTY 711).
<b>ខ្មែរ (Khmer)</b> ការដូនដំណីង៖ ប្រសិនបើអ្នកនិយាយភាសា ខ្មែរ អ្នកអាចស្នើសុំសេវាជំនួយបកប្រែ ភាសាដោយឥតគិតថ្លៃ។ ប្រសិនបើអ្នកមើលមិនឃើញ ស្តាប់មិនឮ ឬនិយាយមិនបាន យើងអាចប្រាស្រ័យទាក់ទងដាមួយអ្នកតាមរបៀបផ្សេងដែលមានប្រសិទ្ធភាពល្អបំផុត សម្រាប់អ្នក។ ការប្រាស្រ័យទាក់ទងនេះអាចមានដូចជាអ្នកបកប្រែភាសាសញ្ញា ការផ្តល់ឯកសារដែលបោះពុម្ពអក្សរធំៗ ឬអក្សរស្ទាប ឬការថតទុកជាសំឡេង ឬជំនួយ ផ្សេងទៀត ដោយឥតគិតថ្លៃ។ ទូរសព្ទទៅលេខ 1-855-903-2583 (TTY 711)។	<b>한국어 (Korean)</b> 주의: 한국어를 사용하시는 경우 귀하는 무료 언어 지원 서비스를 요청하실 수 있습니다. 시각 장애, 청각 장애 또는 언어 장애가 있는 경우 저희는 귀하에게 가장 적합한 방법으로 연락을 드릴 수 있습니다. 여기에는 수화통역사 이용, 대형 활자 또는 점자로 작성된 문서 제공, 음성 녹음 또는 기타 무료 지원이 포함될 수 있습니다. 1-855-903-2583 (TTY 711) 번으로 전화하십시오.

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ကညီကျိာ် (Karen) ဟ်သူဉ်ဟ်သး- နမ့ါ်ကတိၤ ကညီကျိာ် နှဉ့်, နဃ့ကျိာ်ဂ့ါ်ဝီတါ်တိစၢၤမၤစၢၤလၢတလၢာ်ဘူးလဲ သ့နှဉ်လီၤ• နမ့ါ်အိဉ်ဒီးတါ်တလ၊တပှဲၤလ၊ မာ်တါ်ထံဉ်, တါ်နါ်ဟူ, မ့တမ့ါ် တါ်စံးကတိၤတါ်နှဉ် ပဆဲးကျ၊ဆဲးကျိးတါလ၊ ကျဲကဲထီဉ်လိာ်ထီဉ်အဂ့ၤကတၢါ်လ၊နဂီါ်သ့န္ဉင်္ဝလီၤ• တါ်အံၤ ပဉ်ဃှာ်ဒီး တါ်စူးကါ နီါ်ခိက့ါဂီၤကျိာ်အပှၤကျိာ်ထံတါ်တဖဉ်, တါ်ဟ့ဉ်လံာ်လဲါ်တဖဉ်လ၊ အလံာ်ဖျာဉ်ဖးဒိဉ်, မ့တမ့ါ် ပှၤမာ်ဘျိဉ်အလံာ, တါ်ကလုါ, မ့တမ့ါ် တါ်မၤစၢၤဂုၤဂၤတဖဉ် လ၊တလၢ်ာအဘူးလဲနှဉ်လီၤ• ကိးလီတဲစိဆူ 1-855-903-2583 (TTY 711) တက့ါ်•	မြန်မာဘာသာ (Burmese) သတိပြုရန်- သင်သည် မြန်မာဘာသာ စကားကို ပြောပါက၊ အခမဲ့ ဘာသာစကား အကူအညီ ဝန်ဆောင်မှုများကို တောင်းဆိုနိုင်ပါသည်။ သင့်တွင် အမြင်အာရုံ၊ အကြားအာရုံ သို့မဟုတ် စကားပြောခြင်း ချို့ယွင်းမှုရှိနေပါက သင့်အတွက် အသင့်လျော်ဆုံးဖြစ်မည့်နည်းလမ်းဖြင့် ကျွန်ုပ်တို့ထံသို့ ဆက်သွယ်နိုင်ပါသည်။ ၎င်းတွင် လက်ဟန်ပြဘာသာစကား စကားပြန်များကို အသုံးပြုခြင်း၊ စာရွက်စာတမ်းများကို ပုံနှိပ်စာလုံးကြီးများ သို့မဟုတ် မျက်မမြင်စာဖြင့် ပံ့ပိုးပေးခြင်း၊ အသံဖမ်းယူခြင်းများ သို့မဟုတ် အခြားအထောက်အကူများဖြင့် အခမဲ့ပံ့ပိုးပေးခြင်းတို့ ပါဝင်ပါသည်။ 1-855-903-2583 (TTY 711) သို့ ဖုန်းခေါ်ဆိုပါ။
<b>OROMOO (Oromo)</b> Xiyyeeffannoon haa kennamu:- Oromo Afaan kan dubbatan yoo ta'e, tajaajiloota gargaarsa afaanii bilisaa gaafachuu ni dandeessu. Rakkoo ilaaluu, dhaga'u ykn dubbachuu yoo qabaattan, karaa isiniif mijatuun haala isiniif galuun mari'achuu ni dandeenya. Kunis of keessatti kan qabatu, hiiktota afaan mallattoo fayyadamuun maxxansa gurguddaa ykn bireeylii, waraabbiiwwan sagalee ykn gargaarsota biroo kaffaltii tokkoo malee gaafachuu dha. 1-855-903-2583 (TTY 711) irratti bilbilaa.	РУССКИЙ (Russian) ВНИМАНИЕ: Если ваш язык — РУССКИЙ, вы можете запросить бесплатные услуги языковой поддержки. Если у вас есть нарушение зрения, слуха или речи, мы можем общаться таким образом, который лучше всего подходит вам. Это может включать бесплатное использование переводчиков на языке жестов, предоставление документов крупным шрифтом или шрифтом Брайля, использование аудиозаписей или других вспомогательных средств. Звоните по телефону 1-855-903-2583 (TTY 711).
ພາສາລາວ (Lao) ເອົາໃຈໃສ່: ຖ້າທ່ານເວົ້າ ພາສາລາວ, ທ່ານສາມາດຂໍບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາໄດ້ໂດຍບໍ່ເສຍຄ່າ. ຖ້າທ່ານມີຄວາມບົກຜ່ອງດ້ານສາຍຕາ, ການໄດ້ຍຶນ ຫຼື ການປາກເວົ້າ, ພວກເຮົາສາມາດສື່ສານດ້ວຍວິທີທີ່ເໝາະສົມກັບທ່ານທີ່ສຸດ. ອັນນີ້ອາດຈະລວມເຖິງການໃຊ້ນາຍພາສາມື, ການຈັດກຽມເອກະສານເປັນໂຕພິມໃຫຍ່ ຫຼື ອັກສອນນູນ, ການບັນທຶກສຽງ ຫຼື ການຊ່ວຍເຫຼືອດ້ານສື່ອື່ນໆໂດຍບໍ່ເສຍຄ່າໃຊ້ຈ່າຍໃດໆ. ໂທ 1- 855-903-2583 (TTY 711).	<b>Tagalog (Tagalog)</b> PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang humingi ng mga libreng serbisyo na tulong sa wika. Kung may kapansanan ka sa paningin, pandinig, o pananalita, maaari tayong mag-usap sa paraan na pinakamabuti para sa iyo. Maaaring kabilang dito ang paggamit ng mga interpreter ng sign language, pagbibigay ng mga dokumento na malalaki ang pagkaprinta o Braille, mga audio recording, o iba pang mga tulong nang walang bayad. Tumawag sa 1-855-903-2583 (TTY 711).
VIETNAMESE (Vietnamese) LƯU Ý: Nếu quý vị nói Vietnamese, quý vị có thể yêu cầu dịch vụ hỗ trợ ngôn ngữ miễn phí. Nếu quý vị bị khiếm thị, khiếm thính hoặc khuyết tật về âm ngữ, chúng tôi có thể giao tiếp theo cách phù hợp nhất với quý vị. Điều này có thể bao gồm việc sử dụng thông dịch viên ngôn ngữ ký hiệu, cung cấp tài liệu dạng bản in cỡ chữ lớn hoặc chữ nổi, bản ghi âm hoặc các phương tiện hỗ trợ khác miễn phí. Xin gọi số 1-855-903-2583 (TTY 711).	简体中文 (Chinese Simplified) 注意:如果您说普通话,则可以免费申请语言协助服务。如果您有视力、听力或 语言障碍,我们可以用最适合您的方式与您交流。这可能包括免费提供手语翻 译、大字体或盲文文件、录音或其他辅助工具。请致电 1-855-903-2583(文字 电话 711)。

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