

PROVIDER BULLETIN

PROVIDER INFORMATION



June 3, 2024

MCG Care Guidelines 28th Edition

Effective August 1, 2024, Blue Cross and Blue Shield of Minnesota and Blue Plus will upgrade to the 28th edition of MCG Care Guidelines for the modules listed below. A high-level summary of changes is available from MCG at [MCG-28th-Edition-Summary-of-Changes](#).

- Ambulatory Care (AC)
- Behavioral Health Care (BHG)
- Home Care (HC)
- Inpatient & Surgical Care (ISC)
- General Recovery Care (GRG)
- Recovery Facility Care (RFC)

Blue Cross licenses and utilizes MCG Care Guidelines to guide utilization management decisions and has the right to customize MCG Care Guidelines, as applicable.

The MCG Care Guidelines transparency tool offering visibility into criteria and guideline information is available to providers within Availity Essential's Payer Spaces. To access the transparency tool, providers should log into [Availity.com/Essentials](#), click "Payer Spaces | Blue Cross Blue Shield of Minnesota" and select the transparency tool option within "Resources". Once the tool has been selected, providers will need to follow prompts displayed to access the tool (i.e., accept terms and conditions, provide name, and select purpose for accessing, proceed through two-factor authentication process, and search, select and view applicable guidelines).

Products Impacted

This information only applies to Commercial, FEP, Minnesota Health Care Programs products including Families & Children, MinnesotaCare, MSC+ and MSHO.

Questions?

For questions regarding MHCP subscribers, please contact MHCP Provider Services at **1-866-518-8448**. For all other lines of business, contact Provider Services at **651-662-5200** or **1-800-262-0820**.