

PROVIDER QUICK POINTS

PROVIDER INFORMATION



May 22, 2024

Training Webinars for New Prior Authorization Submission Process

As previously announced in Provider Bulletin P25-24 “Upcoming Changes to Prior Authorization Submission Process”, Blue Cross and Blue Shield of Minnesota (Blue Cross) will be implementing a new prior authorization system for Commercial (including FEP) and Medicare members called Predictal in June 2024.

Predictal is currently scheduled for go-live on June 15, 2024. Training webinars are being offered on the following dates and times. Providers only need to register for one date and time slot.

- **Wednesday, June 12 | 1-2:30 pm CT**
https://availity.zoom.us/webinar/register/WN_M-wdX3XNTyeaE6E-T-Eu6Q
- **Thursday, June 13 | 9-10:30 am CT**
https://availity.zoom.us/webinar/register/WN_M9FKAKqmRlyKYFx4Z4IOwg
- **Thursday, June 13 | 2-3:30 pm CT**
https://availity.zoom.us/webinar/register/WN_mOGeiRNxQeCqzdjNdQXcyA
- **Friday, June 14 | 11am-12:30 pm CT**
https://availity.zoom.us/webinar/register/WN_Q1wAAehCT2iq-B41vziOQ

Based on registration, sessions may be withdrawn or added to accommodate needs.

Documentation for the new prior authorization submission process, along with a FAQ document, will be made available on Availity Essentials under “Resources” within Payer Spaces, as well as in the Provider Toolkit on bluecrossmn.com/providers. A recorded session will be published on Availity Learning and Development for future reference or for providers that are unable to attend a training session.

Products Impacted

Commercial (including FEP) and Medicare.

Questions?

Please contact Provider Services at 651-662-5200 or 1-800-262-0820