

PROVIDER QUICK POINTS

PROVIDER INFORMATION



April 24, 2024

Inconsistent Claim Denials for Self-Administered Drugs, Medicare Advantage and Platinum Blue

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) has recently identified inconsistencies in claims processing for self-administered drugs for the Platinum Blue and Medicare Advantage products.

Self-administered drugs dispensed in an outpatient hospital setting, critical access hospital, or physician's office are processing inconsistently to patient liability, provider liability, or are being reimbursed to the billing entity.

Effective April 22, 2024, drugs on the self-administered exclusions list will be denied as patient liability. Applicable drugs must be submitted to the Part D carrier by either the provider or the subscriber. Accurate coding information can be found in article A53022 [Self-Administered Drug Exclusion List: Medical Policy Article \(cms.gov\)](#)

This claims processing change is being made to ensure compliance with the Medicare guidance and regulations regarding self-administered drugs when administered in an outpatient hospital, critical access hospital, or office setting.

Products Impacted

Platinum Blue and Medicare Advantage

Questions?

Please contact Provider Services at **651-662-5200** or **1-800-262-0820**.