

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



March 27, 2024

### **Improper Member Liability Denial of Some Services on Outpatient Facility and Critical Access Hospital Claims**

On March 6, 2024, a system issue caused some services on outpatient facility and critical access hospital claims to deny as member liability (PR-204).

Impacted claims have remit dates of March 13, 2024, or March 20, 2024. Claims will be identified and reprocessed. We ask providers to delay billing their patient for these charges.

#### **Products Impacted**

Medicare Advantage

#### **Questions?**

Please contact Provider Services at **651-662-5200** or **1-800-262-0820**.

QP28-24

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L264R03 (12/13)