

**Prior Authorizations for Services Provided from January 1, 2022 to December 31, 2022**  
**Blue Plus Plans**

Service Category	Total	Approvals	Denials	Approval Rate	Electronically Submitted	Total Appeals	Upheld	Overturned
Ambulance	1	0	1	0.0%	1	0	0	0
Cancer Treatment	92	62	30	67.40%	92	1	0	1
Home Care/Hospice	23	20	3	87.00%	17	0	0	0
Imaging	7618	5775	1843	75.80%	7618	1	0	1
Injectable Drug	450	375	75	83.30%	427	29	11	18
Inpatient Psychiatric	8	7	1	87.50%	4	0	0	0
Inpatient Services	75	75	0	100.00%	66	0	0	0
Inpatient Substance Abuse	99	91	8	91.90%	62	2	1	1
Medical Care	4329	3560	769	82.20%	4325	7	5	2
Medical Dental	8	8	0	100.00%	8	0	0	0
Medical Equipment	27	19	8	70.40%	24	2	1	1
Outpatient Medical	231	209	22	90.50%	227	1	1	0
Outpatient Therapies	1	1	0	100.00%	1	0	0	0
Prescription Drug (Prime Therapies)	1973	1414	559	71.67%	1765	143	66	77
Psychiatric Care	4	4	0	100.00%	4	0	0	0
Substance Abuse	4	3	1	75.00%	3	0	0	0
Surgical Services	821	682	139	83.10%	819	12	7	5
Transplant Services	6	6	0	100.00%	6	0	0	0
<b>Totals</b>	<b>15770</b>	<b>12311</b>	<b>3459</b>	<b>78.1%</b>	<b>15469</b>	<b>198</b>	<b>92</b>	<b>106</b>

**BCBS Minnesota Reasons for Denial of Prior Authorization**

- Change in treatment program
- Services are not considered to be medically necessary
- Patient did not meet prior authorization criteria
- Incomplete information submitted by the provider to the utilization review organization
- The patient is no longer covered by the plan

**Delegates' (Prime Therapeutics, Davis Vision) Reasons for Denial of Prior Authorization**

- Did not meet prior authorization criteria
- Incomplete information submitted
- Inactive coverage/no plan coverage
- Change in treatment program
- Other