

Prior Authorizations for Services Provided from January 1, 2022 to December 31, 2022
Blue Cross Plans

Service Category	Total	Approvals	Denials	Approval Rate	Electronic	Total Appeals	Upheld	Overtured
Alternative Medicine	7	5	2	71.4%	7	0	0	0
Ambulance	4	2	2	50.0%	2	0	0	0
Cancer Treatment	313	220	93	70.3%	313	2	0	2
Home Care/Hospice	164	137	27	83.5%	138	2	2	0
Imaging	30607	22814	7793	74.5%	30607	1	0	1
Injectable Drug	3706	2960	746	79.9%	3254	242	99	143
Inpatient Psychiatric	144	137	7	95.1%	93	5	3	2
Inpatient Services	421	413	8	98.1%	340	1	1	0
Inpatient Substance Abuse	566	546	20	96.5%	428	1	0	1
Medical Care	20958	16567	4391	79.0%	20807	80	35	45
Medical Dental	110	97	13	88.2%	101	3	0	3
Medical Equipment	253	195	58	77.1%	214	10	5	5
Outpatient Medical	2458	2168	290	88.2%	2269	14	10	4
Outpatient Therapies	3	3	0	100.0%	3	0	0	0
Prescription Drug (Prime Therapeutics)	28595	19735	8860	69.0%	23899	1021	500	521
Psychiatric Care	43	43	0	100.0%	37	0	0	0
Substance Abuse	18	16	2	88.9%	14	0	0	0
Surgical Services	4339	3436	903	79.2%	4227	145	60	85
Transplant Services	52	52	0	100.0%	34	0	0	0
Vision (Davis Vision)	26	24	2	92.3%	0	0	0	0
Total	92787	69570	23217	75.0%	86787	1527	715	812

BCBS Minnesota Reasons for Denial of Prior Authorization

- Change in treatment program
- Services are not considered to be medically necessary
- Patient did not meet prior authorization criteria
- Incomplete information submitted by the provider to the utilization review organization
- The patient is no longer covered by the plan

Delegates' (Prime Therapeutics, Davis Vision) Reasons for Denial of Prior Authorization

- Did not meet prior authorization criteria
- Incomplete information submitted
- Inactive coverage/no plan coverage
- Change in treatment program
- Other