

PROVIDER QUICK POINTS

PROVIDER INFORMATION



February 14, 2024

Individual Affiliation Requirements for Personal Care Assistance (PCA) Agencies and Reminders

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) requires PCA agencies to affiliate all individual PCAs and Qualified Professionals (QP) that are providing services through the agency.

All individual QPs and PCAs must be affiliated to all PCA agencies that they provide services for. Enrollment forms submitted with incomplete information will be sent back to the provider unprocessed along with a letter requesting the missing information. Upon receipt of a complete form, the form will be processed and, if criteria is met, the individual will be affiliated with the agency. Blue Cross requires the individual PCA or QP to submit either their assigned NPI or UMPI number on the Individual PCA data sheet which can be located at <https://www.bluecrossmn.com/sites/default/files/DAM/2021-11/Individual%20PCA%20Data%20Sheet.xlsx>

Individual PCAs and QPs are not allowed to provide services for Blue Cross Minnesota Health Care Programs (MHCP) subscribers until confirmation is received from Blue Cross indicating that the affiliation is complete. Services billed for dates of service prior to the individual being affiliated will be denied as provider liability.

Blue Cross had published a Quick Points dated December 7, 2022, detailing documentation requirements for PCA Agencies. PCA agencies are expected to be following the requirements. Agencies can access the communication at: [QP107-22 FINAL PCA Agency Requirements 12-07-22.pdf \(bluecrossmn.com\)](#)

PCA agencies should now be enrolled and using an Electronic Visit Verification system as required by the federal 21st Century Cures Act. Blue Cross is monitoring PCA compliance with the EVV requirements. Information was published and can be found at: [P24-23 FINAL Electronic Visit Verification Req PC Svc Prov.pdf \(bluecrossmn.com\)](#)

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Questions?

Please contact MHCP Provider Services at 1-866-518-8448