

PROVIDER QUICK POINTS

PROVIDER INFORMATION



February 14, 2024

Rural Health Care (RHC) Replacement Claims for Minnesota Health Care Programs

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) follows the MN Department of Human Services (DHS) published requirements for RHC replacement claims. Requirements can be found in the MHCP Provider Manual: [Clinic Services - Federally Qualified Health Center and Rural Health Clinics \(state.mn.us\)](https://www.state.mn.us/dhs/clinic-services-federally-qualified-health-center-and-rural-health-clinics)

RHC Void or Replacement Claim

When submitting void or replacement claims to the MCO, include the MHCP TCN (LOOP 2300/REF, F8 qualifier) if MHCP processed an original carve-out claim for the person and date of service. Include the MCO internal control number (ICN) in the 837-header claim note L2300/NTE02, under the “situational claim information” section.

Providers that are not following this requirement for submission of RHC replacement claims are encouraged to update their internal processes to include accurate information in the correct Loop. Replacement claims that do not include the MCO internal control number will be rejected CO16, N152 Missing/incomplete/invalid replacement claim information.

Products Impacted

- Families and Children
- MinnesotaCare (MNCare)
- Minnesota Senior Care Plus (MSC+)
- Minnesota Senior Health Options (MSHO)

Questions?

Please contact MHCP Provider Services at **1-866-518-8448**.