

PROVIDER BULLETIN

PROVIDER INFORMATION



December 1, 2023

New Commercial Reimbursement Policy: New Patient, Effective February 5, 2024

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) will be implementing a new policy, **Commercial Evaluation and Management-013 New Patient**.

This policy is consistent with the Centers for Medicare and Medicaid Services (CMS), which states a “new patient” is a patient who has not received any professional services, i.e., E/M service or other face-to-face service from the physician or physician group practice (same physician specialty) within the previous 3 years.

Products Impacted

- Commercial
- Federal Employee Program (FEP)

Questions?

Please contact provider services at **(651) 662-5200** or **1-800-262-0820**.