

PROVIDER BULLETIN

PROVIDER INFORMATION



November 1, 2023

2024 Renewal Changes Summary for Institutional Providers

The purpose of this Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) Bulletin is to communicate changes to the 2024 Institutional Provider Service Agreement (Agreement). The Agreement is modified periodically to reflect the most current regulatory changes and other clarifications necessary to properly administer the Agreement. Material changes to the Agreement effective January 1, 2024, are detailed below.

Provider Services Agreement Changes:

Article III.D. Claims Submission. As communicated in Provider Bulletin P74-22 published on December 1, 2022, Blue Cross implemented a change to the claims timely filing limit for all lines of business from 120 to 180 days, effective February 1, 2023. Article III.D. of the Agreement now states: "In no event may Provider submit claims later than 180 days from the date of service."

Article IV.G. Overpayments. The following provision 3 has been added to Article IV.G. of the Agreement to address recovery of identified overpayments in the case of DRG audit findings:

3. In the case of DRG audit findings, only the portion of the claim directly impacted by the audit finding will be subject to recoupment with the remainder being paid to Provider. Blue Cross will recoup only the allowed amount that was greater than the allowance for the DRG as determined by the audit rather than 100% of the claim. Due to system limitations, the paid DRG that should be provided on the provider remit will not be supported. Blue Cross will provide the DRGs for these adjusted claims on a weekly basis on a spreadsheet in lieu of the remit.

No material changes have been made to the Medicare Amendment.

Disclosure of Ownership

A Disclosure of Ownership form must be submitted once **annually** to Blue Cross, per Minnesota Department of Human Services requirements. The form is located at bluecrossmn.com/providers/forms-and-publications (enter "Disclosure of Ownership and Management Information Form" in the Search bar). Email the completed form and any questions to: DisclosureStatement@bluecrossmn.com.

Questions?

If you have any questions about the Agreement, please call Provider Services at **651-662-5200** or **1-800-262-0820**. If you would like to receive a comprehensive copy of the January 1, 2024 renewal Agreement, please email a request direct from the participating provider to: Request.Contract.Renewal@bluecrossmn.com.