

PROVIDER BULLETIN

PROVIDER INFORMATION



November 1, 2023

Blue Cross and Blue Shield of Minnesota to Automate Receipt of Acute Admission, Discharge and Transfer Data for MHCP Members

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) is partnering with vendor Audacious Inquiry, a wholly owned subsidiary of PointClickCare, to receive Admission, Discharge, Transfer (ADT) data for Minnesota Health Care Programs (MHCP) subscriber acute admissions, effective January 1, 2024.

Audacious Inquiry operates the MN Encounter Alert Service (MN EAS), an automated notification solution for the state of Minnesota with limited coverage in Wisconsin and North Dakota.

MN EAS enables providers throughout the state to transmit patient encounter alerts (ADT) for individuals who have been admitted to, or discharged or transferred from, an EAS-participating hospital, emergency department, long-term care facility, or other provider organization in real time.

The goal of these alerts is to help achieve better outcomes and care transitions for patients by facilitating the electronic exchange of clinical data between providers and Blue Cross enabling near real time care coordination.

Emergency Room visits, inpatient, observation, and some outpatient transitions of care alerts are also available with MN EAS (and each MN EAS participant can fine tune alerts for their needs). Blue Cross may outreach to providers on certain inpatient admissions to assist with discharge planning and member transitions.

Provider Impact

For Minnesota MHCP subscribers, admission and discharge notification requirements will become automated for acute inpatient admissions at facilities located in Minnesota or a bordering county that are participating in the MN EAS service for admission dates beginning January 1, 2024.

Providers will no longer need to submit admission, concurrent review, or discharge notification information in Availity Essentials.

- For providers that are not participating with MN EAS, admission and discharge notification are required and must be completed through Availity Essentials.
- For Subacute** facilities requiring prior authorization (PA), the provider must complete the PA and concurrent review processes (including medical record submission) through Availity Essentials.

Level of IP	Provider Participating in MN EAS	Provider Not Participating in MN EAS
Acute IP Admission: notification and discharge date update	Automated	Provider to submit Admission Notification and Discharge date through Availity Essentials
Subacute**: PA is required	Provider to submit PA/concurrent review with clinical records through Availity Essentials	Provider to submit PA/concurrent review with clinical records through Availity Essentials

****Subacute Levels that require PA:** *Acute Rehabilitation Admissions, Long Term Acute Care (LTAC) Skilled Nursing Facility; Eating Disorder Residential Services (MN Providers); Psychiatric Residential Care; Substance-Related Disorders Residential Care*

If your provider organization has not enrolled in MN EAS and is interested in finding out additional information, please contact Nick.Regier@pointclickcare.com

Products Impacted

- Families and Children
- MinnesotaCare (MNCare)
- Minnesota Senior Care Plus (MSC+)
- Minnesota Senior Health Options (MSHO)

Questions?

Please email Blue Cross at MHCPProviders@BlueCrossMN.com