

PROVIDER QUICK POINTS

PROVIDER INFORMATION



October 25, 2023

MCG Care Guidelines Transparency Tool Available via Availity Essentials by October 27, 2023

Blue Cross and Blue Shield of Minnesota (Blue Cross) uses multiple criteria and guidelines to develop evidence-based medical and behavioral health policies, including MCG Care Guidelines. Historically, providers with detailed questions regarding MCG Care Guidelines were directed to contact Blue Cross' provider services team for assistance. By October 27, 2023, an MCG Care Guidelines transparency tool offering visibility into criteria and guideline information will be available to providers within Availity Essential's Payer Spaces.

This MCG Care Guidelines tool provides transparency in care delivery by enabling providers to access, browse and research these specific criteria and guidelines directly, offering insight into the clinical evidence used by Blue Cross to support medical and behavioral health policy development and administration.

To access the transparency tool, providers should log into Availity.com/Essentials, click "Payer Spaces | Blue Cross Blue Shield of Minnesota" and select the transparency tool option within "Resources". Once the tool has been selected, providers will need to follow prompts displayed to access the tool (i.e., accept terms and conditions, provide name, and select purpose for accessing, proceed through two factor authentication process, and search, select and view applicable guidelines).

Questions?

Please contact provider services at **(651) 662-5200** or **1-800-262-0820**.