

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



October 11, 2023

### **Change in Processing for Replacement Claims**

***Revision: Blue Cross and Blue Shield of Minnesota (Blue Cross) previously published in QP55-23 that the processing of replacement claims (Frequency Code 7) would be changing on or after July 14, 2023. Blue Cross is providing an update that this change will be implemented in late October 2023 after testing is complete.***

Currently, when Blue Cross receives a replacement claim, the information on the replacement claim is used to adjust the original claim and the replacement claim is denied.

After the change is implemented, when a replacement claim is received, the original claim will be voided, and the replacement claim will be processed as a new original claim.

This change should provide easier remit processing and will reduce the risk of a gap in time between recoupment and repayment.

#### **Products Impacted**

Commercial and Medicare Plans.

#### **Questions?**

Please contact provider services at **(651) 662-5200** or **1-800-262-0820**.