

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



June 14, 2023

### **Change in Processing for Replacement Claims**

***Update, October 11, 2023: The processing of replacement claims (Frequency Code 7) will be implemented in late October 2023 after testing is complete.***

Blue Cross and Blue Shield of Minnesota (Blue Cross) will be changing how replacement claims (Frequency Code 7) are processed on or after July 14, 2023.

Currently, when Blue Cross receives a replacement claim, the information on the replacement claim is used to adjust the original claim and the replacement claim is denied.

After the change is implemented, when a replacement claim is received, the original claim will be voided, and the replacement claim will be processed as a new original claim.

This change should provide easier remit processing and will reduce the risk of a gap in time between recoupment and repayment.

#### **Products Impacted**

Commercial and Medicare Plans

#### **Questions?**

Please contact provider services at **(651) 662-5200** or **1-800-262-0820**.