

PROVIDER BULLETIN

PROVIDER INFORMATION



June 1, 2023

Services Removed from the Commercial Prior Authorization List

Blue Cross and Blue Shield of Minnesota (Blue Cross) will not conduct medical necessity reviews for Home Health Aides and Unlisted DME over \$500 for dates of service beginning July 1, 2023.

Requests that are received through either Availity or fax Requests for Home Health Aides and Unlisted DME over \$500 will be closed and returned with a message that no prior authorization is required. If there is an existing medical policy for a service, but prior authorization is not required, providers will be directed back to our medical policies to review our medical necessity criteria. If benefit coverage information is needed, providers will be guided to customer service for assistance with review of the member's benefits.

Please note, claims for services that are not on our prior authorization list will be processed through the claims system according to the subscribers' benefits.

Products Impacted

This information only applies to commercial lines of business.

Questions?

Please contact provider services at **(651) 662-5200** or **1-800-262-0820**.