PROVIDER OUICK POINTS PROVIDER INFORMATION



May 10, 2023

Medical Device Correction: FreeStyle Libre, Libre 14 day, and Libre 2 Flash

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) is advising providers that Abbott has issued a medical device correction for the glucose Reader systems listed below. The glucose Reader devices may get extremely hot or catch on fire if not charged with the original Abbott-provided USB cord and power adapter. Providers can access additional information at the link below: https://www.fda.gov/medical-devices/medical-device-recalls/abbott-recalls-readers-used-freestyle-libre-freestyle-libre-14-day-and-freestyle-libre-2-flash

The U.S. Food and Drug Administration has classified this as a Class I recall, but also noted that if patients are not experiencing problems with the Abbott Reader and have the Abbott-provided USB cable and power adapter, patients can continue to use the Abbott provided Reader, USB cable, and power adapter.

Blue Cross sent letters to members that filled affected readers through their pharmacy coverage to let them know about the potential safety hazard. Members are advised to access the website and contact Abbott with any questions or concerns.

Note: The correction does NOT affect any of the FreeStyle Libre family of sensors, only the reader systems.

Reader Systems affected by Medical Device Correction

FreeStyle Libre, Libre 14 day, and Libre 2 Flash

Questions?

Please contact provider services at (651) 662-5200 or 1-800-262-0820.