

PROVIDER QUICK POINTS

PROVIDER INFORMATION



April 12, 2023

Review and Update NPI Information

For some Blue Cross providers, the data in the National Doctor and Hospital Finder for Blue Cross is not displaying properly. The incorrect data displayed may be due to how you registered in the National Plan & Provider Enumeration System (NPPES). The link to review your data is <https://nppes.cms.hhs.gov>

If the following scenarios apply to you, please update NPPES accordingly:

- You are identified as a Sole Proprietor in the Blue Cross system and using only a type 1 NPI (Individual) for claim submissions; however, on NPPES you selected “No” for Sole Proprietor during registration.
 - If you are a Sole Proprietor and plan on using your Type 1 NPI only, please update NPPES to indicate “Yes” for Sole Proprietor.
 - If you have a Type 2 NPI (Organization) and do not use it, or do not have plans to use it, please deactivate it.
- You have a type 2 NPI (Organization) and are using it for claim submissions; however, you selected “Yes” for Sole Proprietor during registration on NPPES. Please update Sole Proprietor in NPPES to “No”.

Providers are obligated, per federal requirements, to update provider information contained in the National Plan & Provider Enumeration System (NPPES). Updating provider information in NPPES will provide organizations with access to a current database that can be used as a resource to improve provider directory reliability and accuracy. Providers with questions pertaining to NPPES may reference NPPES help at <https://nppes.cms.hhs.gov/webhelp/nppeshelp/HOME%20PAGE-SIGN%20IN%20PAGE.htm>