

PROVIDER QUICK POINTS

PROVIDER INFORMATION



February 22, 2023

Changes to Electronic Funds Transfer Processes

Revision: Blue Cross is revising Provider Quick Point QP112-20 to clarify required region access needed in Availity Essentials to view the EFT form.

In an effort to further ensure the safety and accuracy of provider's bank account and routing information, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) is changing the processes to request new Electronic Funds Transfer (EFT) set up and to request updates to existing EFT information.

Please note: All entities that share the same NPI must have the same EFT information.

The form to request EFT changes is only accessible on the Availity Essentials portal.

To access the EFT form, [log in](#) or [register](#) at [Availity.com/essentials](https://www.availity.com/essentials) and see the Resources tab in Blue Cross Blue Shield Minnesota Payer Spaces. The form is called "NEW-Electronic Funds Transfer (EFT) Form." User must have access to the Minnesota Region on Availity Essentials to gain access to the EFT form.

Providers that do not have access to the Minnesota Region should contact Availity Client Services at 1-800-282-4548 to request appropriate access.

Please allow up to 90 days for completion of this process.

Products Impacted

This applies for all lines of business.

Questions?

Contact provider services at **(651) 662-5200** or **1-800-262-0820**.