

PROVIDER BULLETIN

PROVIDER INFORMATION



October 3, 2022

2023 Renewal Changes Summary for Primary Care Clinic Providers

The purpose of this Blue Cross and Blue Shield of Minnesota, Blue Plus, and Affiliates (Blue Plus) Bulletin is to communicate changes to the 2023 Blue Plus Primary Care Clinic Provider Service Agreement (Agreement). The Agreement is modified periodically to reflect the most current regulatory changes and other clarifications necessary to properly administer the Agreement. Changes to the Agreement effective January 1, 2023, are detailed below.

Provider Service Agreement Changes:

Article IV.A. Provider Payment. To provide additional clarity and transparency regarding current Blue Plus reimbursement, paragraph one of Article IV.A. has been amended to denote a 100% reimbursement level for the applicable Blue Plus fee schedule allowance. Paragraph one of Article IV.A. of the Agreement is replaced with the following:

Payment Amount. Blue Plus shall assure prompt payment directly to PCC for Health Services covered under the Subscriber Contract and prompt response to PCC's claims and inquiries. Clean claims that are correctly submitted with all required information shall be paid or denied within 30 calendar days of receipt by Blue Plus if applicable under 62Q.75. Except as provided below, payment to PCC for Health Services shall be the lesser of 90% of PCC's Regular Billed Charge or 100% of the applicable Blue Plus fee schedule allowance as determined by Blue Plus (including consideration of PCC's and/or Health Care Professional's license and training), minus Subscriber or other party liabilities (e.g., deductible, coinsurance, non-covered Health Services, and coordination of benefits with other health plans, employer liability plans, Workers' Compensation, or automobile insurance plans) (collectively, "Other Party Liabilities"). PCC agrees to accept such payment amount as payment in full.

Article IV.D. Provider Payment. The Minnesota Health Care Programs (MHCP) payment provision has been further clarified to reflect that payment for MHCP services will not exceed the billed amount, which is in alignment with DHS requirements and Blue Plus reimbursement.

Minnesota Health Care Programs. For those Health Services provided to Minnesota Health Care Programs Subscribers, Blue Plus will pay Provider for Health Services at 100% of the Blue Plus Medical assistance fee schedule as determined by Blue Plus, not to exceed the Provider's Regular Billed Charge.

Article VIII.B. Insurance and Indemnification. The following provision has been added to Article IX of the Agreement. Effective January 1, 2023, Blue Plus requires that Providers maintain the following cybersecurity coverage and provide evidence of such coverage to Blue Plus on request.

Cyber Insurance. Each Party shall have and continuously maintain cyber liability insurance, with limits not less than \$2,000,000 per occurrence or claim and \$5,000,000 aggregate, to cover first party and third-party liability for data privacy and cybersecurity claims related to data breaches, unauthorized access/use of data,

damage/loss/theft of data, invasion of privacy, release of private information, cyber extortion, and business interruption (Security Incidents), including any related costs for legal advice, forensic and internal investigations, crisis management, regulatory fines and penalties, credit monitoring, notifications, data recovery and business income loss and expenses. Such insurance shall remain in place during the term of this Agreement and for two (2) years after the expiration or termination of this Agreement, regardless of the reason for termination, provided, however, that coverage shall only apply to any Security Incidents that occur during the term of this Agreement.

No changes have been made to the Medicare Amendment.

Disclosure of Ownership

A Disclosure of Ownership form must be submitted once **annually** to Blue Cross, per Minnesota Department of Human Services requirements. The form is located at bluecrossmn.com/providers/forms-and-publications (enter "Disclosure of Ownership and Management Information Form" in the Search bar). Email the completed form and any questions to: DisclosureStatement@bluecrossmn.com

Questions?

If you have any questions about the Agreement, please call Provider Services at **651-662-5200** or **1-800-262-0820**. If you would like to receive a comprehensive copy of the January 1, 2023 renewal Agreement, please email your request to: Request.Contract.Renewal@bluecrossmn.com