

PROVIDER BULLETIN

PROVIDER INFORMATION



September 1, 2022

New Fax Number for Minnesota Senior Health Options (MSHO) Requests

Effective immediately, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) has implemented a new fax number dedicated to receiving prior authorization requests for MSHO members. Providers should update their internal processes to utilize the new fax number. Prior Authorization requests may also be submitted through the Interactive Care Reviewer accessed through the Availity portal.

Faxes should be sent to 1-877-376-3050.

The new fax number will more efficiently direct MSHO member requests to the specific team that reviews these inquiries. After a 60-day phase-out period ending 10/31/22, faxes sent to the previous number may experience delays in processing. Any documentation containing the old fax number will be updated to reflect the new fax number.

Products Impacted

- SecureBlue (MSHO)

Questions?

Please contact provider services at **1-866-518-8448**.

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Distribution: bluecrossmn.com/providers/forms-and-publications

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