PROVIDER BULLETIN PROVIDER INFORMATION



July 1, 2022

Billing and Enrollment of Individual, Rendering Personal Care Attendant Providers

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) enters into provider contracts with Personal Care Attendant (PCA) Agencies to provide services to the eligible Blue Cross Minnesota Health Care Programs (MHCP) members. Contracted agencies are in-network with Blue Cross.

All PCA agencies are required to affiliate individual rendering PCAs and Qualified Professionals (QP) to the contracted agency prior to the individual performing services for Blue Cross MHCP members. All individual PCAs must be enrolled with the MN Department of Human Services (DHS) through the PECD file prior to affiliation with Blue Cross. QPs are not required to enroll with DHS, but must have an individual NPI prior to affiliation through Blue Cross.

To affiliate the individual rendering PCAs or QPs, agencies access the appropriate form "Individual PCA Data Sheet" by choosing "Add or remove an Individual PCA or PCA Supervisor to my Group" on the Blue Cross website at: https://www.bluecrossmn.com/providers/provider-demographic-updates

Minnesota Statutes, section 62J.536, requires PCA providers to submit the individual, rendering provider on each claim line of the 837P transaction. Claims that are submitted without a valid, affiliated rendering provider on the claim line will be denied. Replacement claims can be submitted to add the individual rendering PCA to the claim. Replacement claims must be submitted within 6 months of the last process date of the claim.

Products Impacted

- Minnesota Senior Care Plus
- SecureBlueSM

Questions?

Please contact Provider Services at 1-866-518-8448.

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