

PROVIDER QUICK POINTS

PROVIDER INFORMATION



June 8, 2022

New Operational Trends Dashboard

Blue Cross and Blue Shield of Minnesota (Blue Cross) has created a monthly operational trends dashboard that is now available for providers. The dashboard provides trending statistics regarding claims processing, appeals reviews, calls to Provider Services, credentialing, and demographic updates.

The dashboard can be accessed via Availity.com/essentials

- Click “Payer Spaces” and select “Blue Cross and Blue Shield of Minnesota”.
- Select “Resources” and scroll down to find “Blue Cross Operational Trends Dashboard”.

The dashboard will be refreshed within the week following the first business day of the month.

The lines of business represented in the data are commercial and Medicare plans (Medicare Advantage and Platinum Blue).

Questions?

Please contact provider services at **(651) 662-5200** or **1-800-262-0820**.