

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



June 8, 2022

### **Required Notification of Medicare Organization Determination Request Dismissal and Withdrawal**

Starting June 10, 2022, in compliance with CMS guidelines for Part C plans, Blue Cross and Blue Shield of Minnesota (Blue Cross) will mail a letter to both the member and provider when a request for prior authorization or Organization Determination is withdrawn or dismissed. This new letter will be sent only for Medicare Advantage and Platinum Blue members. **No action is required unless you wish to ask for the withdrawal to be vacated or reconsidered.**

The notice will state all of the following:

1. The reason for the dismissal.
2. The right to request that the Medicare Advantage organization vacate the dismissal action.
3. The right to request reconsideration of the dismissal.

In addition, providers who use the Authorization tool within the Availity Essentials® Portal to withdraw requests will see a small change in the drop-down values presented for Medicare requests. To withdraw a previously submitted request from the Update screen, select "By Provider" and then "Request for withdrawal" to complete the request.

#### **Products Impacted**

This information only applies to Medicare Advantage and Platinum Blue products.

#### **Questions?**

Please contact Provider Services at **(651) 662-5200** or **1-800-262-0820**.