

PROVIDER QUICK POINTS

PROVIDER INFORMATION



April 27, 2022

Medicare Notice of Medicare Non-Coverage (NOMNC) reminder for eviCore

eviCore Healthcare Utilization Management Program wants to ensure that all Skilled Nursing Facilities (SNF) are following the Medicare procedure guidelines for completing and returning an appropriately signed NOMNC to eviCore for Medicare Advantage members. Please thoroughly review the following reminders:

Delivery of the NOMNC

It is the responsibility of the SNF to issue the NOMNC no later than two (2) calendar days prior to the discontinuation of coverage. The SNF provider is responsible to have it signed and must return the signed NOMNC to eviCore via fax.

IMPORTANT:

- If a beneficiary is temporarily incapacitated, a representative acting in the best interest of the patient may sign and must act in the manner that is protective of the beneficiary and the beneficiary's rights.
- If the enrollee is unable to sign due to permanent incapacitation, ONLY the following signatures are acceptable:
 - Healthcare Power of Attorney (POA)
 - Authorized Organizational Representative (AOR)

The following information should be included when completing the NOMNC:

- Beneficiary's last covered day of services
- Date when the beneficiary's liability is expected to begin
- Beneficiary's right to appeal a coverage termination decision
- Quality Improvement Organization (QIO) process for Medicare Member Appeals
- Deadline to request an appeal, as well as what to do if the deadline is missed
- Telephone number of the QIO to request the appeal

Note - Exceptions to in person notice delivery. If the NOMNC must be delivered to a representative not living with the beneficiary, the provider is not required to make off-site in- person notice delivery to the representative. The provider must complete the NOMNC as required and telephone the representative at least two days prior to the end of covered services. The provider should inform the representative of the beneficiary's right to appeal a coverage termination decision.