

PROVIDER QUICK POINTS

PROVIDER INFORMATION



April 27, 2022

MINNESOTA SENIOR HEALTH OPTIONS (MSHO) MODEL OF CARE: ANNUAL TRAINING REQUIREMENT REMINDER

The Centers for Medicare & Medicaid Services (CMS) requires all Special Needs Plans (SNPs) to have a Model of Care (MOC) for delivering coordinated care to our SecureBlue members. In addition, CMS requires all providers and appropriate staff to complete MOC training **upon initial employment and annually thereafter**.

The SecureBlue SNP-MOC training is available online through the BCBSMN Learning and Development website supported by Availity.

- *Providers using Availity*, log in to the Availity portal. Click Payer Spaces | BlueCrossBlueShield of Minnesota. Click Resources | Access BCBSMN Learning and Development. Providers will be directed to the Catalog. Search **Blue Plus SecureBlue Special Needs Plan Model of Care – On-Demand**, then click Enroll OR select “Minnesota Health Care Programs” under the Category dropdown to find the training.
- *Providers not using Availity*, use the link <https://bcbsmn.availitylearningcenter.com> to create your account. To create a new account, select Sign Up Now and follow the prompts. Use your email address as the username. Providers will be directed to the Dashboard. Click “Get Started” on the rotating banner titled Learn with Blue Cross and Blue Shield of Minnesota | then click on Access the Training Catalog | select **Blue Plus SecureBlue Special Needs Plan Model of Care– On-Demand**, then click Enroll.

We are here to assist you in overcoming any barriers to training completion. If you have questions or require assistance, please send an email to medicare.compliance.training@bluecrossmn.com.