

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



March 9, 2022

### **Second Opinion Pilot for Select MSK Procedures Available to Commercial Fully Insured and Individual Members**

Effective March 14, 2022, Blue Cross and Blue Shield of Minnesota and Blue Plus will expand our partnerships with eviCore and Medical Review Institute of America (MRIOA) to provide a complimentary second opinion service to our Commercial Fully Insured and Individual Plan members. This is a pilot that includes a second opinion service that will only be offered for six targeted MSK procedures (Lumbar Fusion, Cervical Fusion, Lumbar Laminectomy, Lumbar Discectomy, Knee Replacement, Hip Replacement).

The second opinion service will be available to members who have obtained an *approved* prior authorization through eviCore, with a planned surgery date greater than seven days from the date of approval. Upon approving of one of the six targeted procedures, eviCore will proactively outreach to these eligible members to inform them of this pilot option. Participation is entirely voluntary, and members will be given the opportunity to opt out of this service.

For members that wish to participate, coordination of this service will be facilitated through our vendor partner, MRIOA, who will provide members with instructions on how to register on their MyCareChoices portal for a second opinion with a like specialist. Participation in this pilot will also give members access to personalized educational materials regarding their planned procedure and conservative care. Additionally, members will have access to their second opinion report and receive a phone call from a Medical Director to review the like specialist's recommendations.

#### **Products Impacted:**

Commercial Fully Insured and Individual Plans.

#### **Questions?**

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.