

PROVIDER QUICK POINTS

PROVIDER INFORMATION



February 9, 2022

Timely Filing Denials for COVID-19 Testing and Immunizations

Blue Cross and Blue Shield of Minnesota (Blue Cross) is receiving high volumes of appeals for the denial of claims for COVID-19 testing and immunizations due to timely filing. Blue Cross has implemented a process to prevent timely filing denials for COVID-19 testing and immunization claims for dates of service beginning in 2021 received through June 30, 2022 for Commercial, Medicare Advantage, and Platinum Blue lines of business. Claims that are missed in this denial prevention process will be identified and adjusted monthly.

Blue Cross will be reprocessing COVID-19 testing and immunization claims for dates of service beginning in 2021 that have denied for timely filing for all lines of business to remove the need for providers to submit appeals. The reprocessing will apply to claims received through June 30, 2022.

Questions?

If you have questions for a member enrolled in a Minnesota Health Care Programs (MHCP) plan, please contact provider services at **1-866-518-8448**. Please contact provider services at **(651) 662-5200** or **1-800-262-0820** for all other questions.