

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



December 8, 2021

### **Checks to be Sent for Unpaid Prompt Pay Penalties**

A technology issue affected the issuing of prompt payment penalties on remits dated 11/10/2021 and 11/24/2021. Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) will be sending a paper check to impacted providers for the unpaid amounts. If fewer than 12 claims were impacted, the claim numbers will be listed in the 'Comments' section of the check. If greater than 11 claims were impacted, Blue Cross will be reaching out to provide a spreadsheet with the claim information as the comments section will only advise that multiple claims were impacted.

### **Questions?**

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.