

PROVIDER QUICK POINTS

PROVIDER INFORMATION



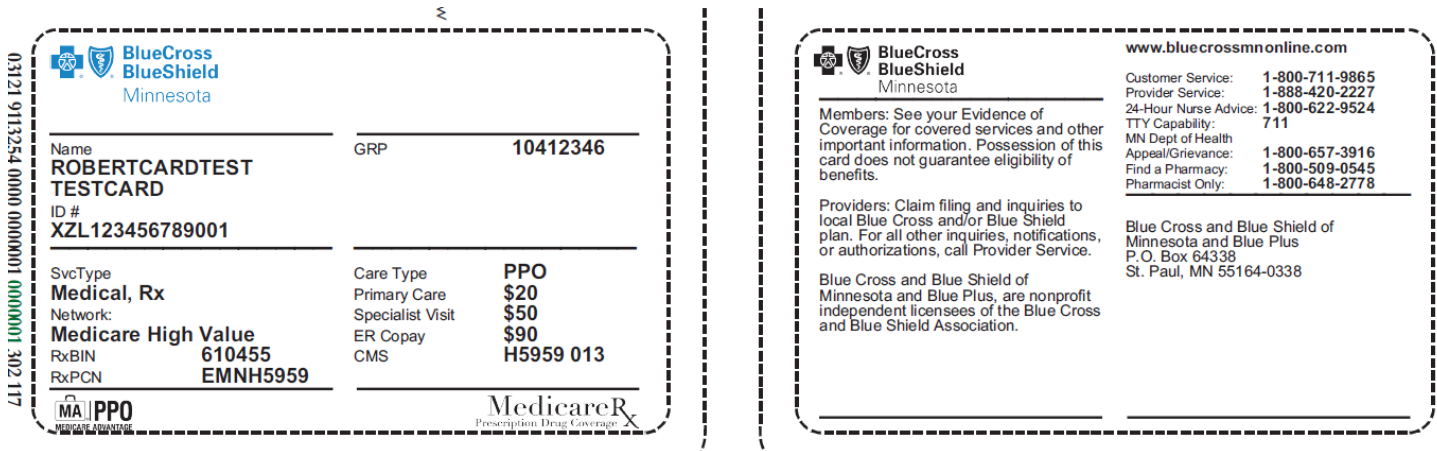
December 12, 2018

Medicare Advantage Implementation Frequently Asked Questions (FAQ)

Below is information Providers may find helpful regarding the implementation of Medicare Advantage for Blue Cross and Blue Shield of Minnesota (Blue Cross) Subscribers. As previously communicated products launch on January 1, 2019.

Q. Will Medicare Advantage members ID cards have the product name referenced?

A. No, they do not have the product name but will reference Medicare Advantage and the network. See sample ID card below:



Q. For Medicare Advantage Accountable Care Organization (ACO) patients, what coverage will they have out-of-network?

A. The out-of-network cost share is 40% for the member for both Strive Choice and Complete, after the \$1,000 deductible is met. The member cost share for the South ACO is 45% for Core, Choice, Complete, and Choice MA-only. There is no deductible.

Q. Who is responsible for the difference?

A. The member is responsible for the out-of-network (OON) cost share (e.g. 40 % or 45%).

Q. For procedures that require an inpatient stay, do they require both a pre-certification and a prior authorization?

A. Medicare Advantage requires a pre-certification for inpatient stays, and the in-network provider is responsible for obtaining the pre-certification.

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Q. Will Blue Cross provide single case agreements for out-of-network providers?

A. Single case agreements will be utilized in rare circumstances on a case-by-case basis.

Q. If a member is already in a course of treatment prior to January 1, 2019, and the provider is in network will there be continuity of care?

A. Yes, continuity of care will be available when appropriate. Please indicate that it is a Transition of Care (TOC) program request in Availity or on the prior authorization request form.

Q. If a member wants to stay with a provider regardless of network status, who is liable for payment?

A. The member is responsible for payments and cost share when in or out-of-network.

Q. Will Blue Cross take a 278 for pre-certification for Medicare Advantage?

A. Not at this time.

Q. Do the Blue Cross Medicare Advantage plans include prescription drug coverage?

A. Most of the Medicare Advantage plans have prescription drug coverage but Blue Cross does offer medical only option.