

PROVIDER BULLETIN

PROVIDER INFORMATION

December 3, 2018

Radiology and Cardiology (Cardiac Rhythm Implantable Device) Program Updates for Fully Insured Commercial and Medicare Advantage Members – eviCore Healthcare Specialty Utilization Management (UM) Program

eviCore has released clinical guideline updates for their Radiology and Cardiology (Cardiac Rhythm Implantable Device) programs. Updates include, but are not limited to: New information added, criteria updated, indications updated, clarification added, etc.

Updates to these programs will become **effective beginning February 15, 2019:**

Radiology, and Cardiology (Cardiac Rhythm Implantable Device) programs:

- Preface to the Imaging Guidelines
- Abdomen Imaging Policy
- Breast Imaging Policy
- Cardiac Imaging Policy
- Cardiac Rhythm Implantable Device (CRID) Policy
- Chest Imaging Policy
- Head Imaging Policy
- Musculoskeletal Imaging Policy
- Neck Imaging Policy
- Oncology Imaging Policy
- Pelvis Imaging Policy
- PND Imaging Policy
- PVD Imaging Policy
- Spine Imaging Policy
- Pediatric Abdomen Imaging Policy
- Pediatric Cardiac Imaging Policy
- Pediatric Chest Imaging Policy
- Pediatric Head Imaging Policy
- Pediatric Musculoskeletal Imaging Policy
- Pediatric Neck Imaging Policy
- Pediatric Oncology Imaging Policy
- Pediatric Pelvis Imaging Policy
- Pediatric PND Imaging Policy
- Pediatric PVD Imaging Policy
- Pediatric Spine Imaging Policy

eviCore's Radiology and Cardiology clinical guidelines are available on the Blue Cross website at providers.bluecrossmn.com

- To access the link, select “**Medical Policy**” under **Tools and Resources**, read and accept the Blue Cross Medical Policy Statement
- Click on the “+” (plus) sign next to “**Medical and Behavioral Health Policies**”
 - Scroll down to locate the “**Medical Policy Supporting Documents**” section
- Click on “**eviCore healthcare Specialty Utilization Management Clinical Guidelines**” link
 - Click on the “**Clinical Guidelines**” link
 - Select desired solution in dropdown.

Products Impacted

This change only applies to **fully insured commercial** and **Medicare Advantage** subscribers.

The changes do not impact:

- Government Programs lines of business (Prepaid Medical Assistance Program (PMAP), Families and Children (F&C), MinnesotaCare (MNCare), SecureBlue (MSHO), and Minnesota Senior Care Plus (MSC+) health plans)
- Federal Employee Program (FEP as those lines of business have separate PA requirements)

To submit a PA Request to eviCore

Providers submit eviCore PA requests via our free <https://www.availity.com> provider portal.

Instructions on how to utilize this portal are found on the Availity website. Providers need to reference the eviCore clinical guideline criteria, submit prior authorization request via Availity, and submit all applicable clinical documentation with the PA request. Failure to submit required information may result in review delays or denial of the request due to insufficient information.

Note: An approved PA does not guarantee coverage under a subscriber's benefit plan. Subscriber benefit plans vary in coverage and some plans may not provide coverage for certain services discussed in the medical policies.

Questions?

If you need to submit a PA by phone or need to speak to an eviCore representative call **844-224-0494**, 7:00 a.m. to 7:00 p.m. CST, Monday - Friday.