

PROVIDER BULLETIN

PROVIDER INFORMATION



November 1, 2018

eviCore Healthcare Specialty Utilization Management (UM) for Medicare Advantage Subscribers

Effective January 1, 2019, Blue Cross and Blue Shield of Minnesota (Blue Cross) will expand work with eviCore Healthcare to review and process prior authorizations (PAs) for Medicare Advantage subscribers, in addition to fully insured commercial subscribers, for the following specialty utilization management (UM) services:

- Lab Management (Molecular and genetic testing)
- Medical Oncology
- Radiation Therapy
- Radiology
- Cardiology (Advanced imaging and diagnostic services; implantable device services)
- Musculoskeletal (spine, large joint and interventional pain)
- Sleep Management (sleep apnea testing; treatment with sleep related DME)

As stewards of healthcare expenditures for our subscribers, we are committed to ensuring they receive high quality, evidence-based care. One method for doing so is through the PA process. The primary purpose of the PA process is to ensure that evidence-based care is provided to our subscribers to promote quality, safety, and affordability.

eviCore's clinical guidelines and prior authorization code lists are available on the Blue Cross website at providers.bluecrossmn.com

- To access the link, select “**Medical Policy**” under **Tools and Resources**, read and accept the Blue Cross Medical Policy Statement
- Click on the “+” (plus) sign next to “**Medical and Behavioral Health Policies**” and locate the “**Medical Policy Supporting Documents**” section
- Click on the “**eviCore healthcare Specialty Utilization Management Clinical Guidelines**” link

Products Impacted

- Medicare Advantage subscribers
- Fully insured commercial subscribers have been effective in this program since August 1, 2018

PA is not required through eviCore for Blue Cross subscribers enrolled in the following programs:

- Blue Cross Commercial Self-Insured Subscribers
- Blue Cross Federal Employee Program Subscribers
- Blue Cross Platinum Blue and Senior Gold Subscribers
- Blue Plus Minnesota Health Care Programs (PMAP, MNCare, MSC+), SecureBlue (MSHO) Subscribers

Continued

To submit a PA Request to eviCore

Providers submit eviCore PA requests via our free <https://www.availity.com> provider portal. Instructions on how to utilize this portal are found on the Availity website.

Providers need to reference the eviCore clinical guideline criteria, submit prior authorization request via Availity, and submit all applicable clinical documentation with the PA request. Failure to submit required information may result in review delays or denial of the request due to insufficient information.

Note: An approved PA does not guarantee coverage under a subscriber's benefit plan. Subscriber benefit plans vary in coverage and some plans may not provide coverage for certain services discussed in the medical policies.

Questions?

If you need to submit an eviCore PA by phone or need to speak to an eviCore representative call **844-224-0494**, 7:00 a.m. to 7:00 p.m. CST, Monday - Friday.