

# PROVIDER BULLETIN

## PROVIDER INFORMATION



November 1, 2018

### **Update: eviCore Healthcare Specialty Utilization Management (UM) – Durable Medical Equipment**

*The prior authorization (PA) requirements for Medicare Advantage will go into effect January 1, 2019. A new timeline for implementation across other lines of business (Commercial Fully Insured and Individual) will be announced at a later date.*

Blue Cross and Blue Shield of Minnesota (Blue Cross) has contracted with eviCore Healthcare (eviCore) to review and process PAs for Durable Medical Equipment (DME) for subscribers enrolled in the Medicare Advantage program.

**Note: Only DME items dispensed and billed by providers or vendors that hold a DME or Orthotic and Prosthetic contract with Blue Cross are subject to the PA requirements.**

Providers should submit PA requests via our free [Availity](#) provider portal. Instructions on how to utilize this portal are found on the Availity website. The Availity portal is available 24/7 and is the **quickest** way to create PAs and check existing case status.

Providers can view the eviCore DME list and the provider orientation materials by visiting the Blue Cross website. The Healthcare Procedure Codes (HCPC) **list of DME that require PA is posted** on the eviCore implementation site.

1. Access the 'Provider Section' of the Blue Cross website at **providers.bluecrossmn.com**
2. Under 'Tools and Resources' select 'Medical policy' then acknowledge the Acceptance Statement.
3. Click on the '+' next to 'Utilization Management' and under the 'Precertification Lists' select 'eviCore Healthcare Specialty Utilization Management Clinical Guidelines' to view the eviCore medical policies, the CPT (Current Procedural Terminology) code list that require PA, or the provider orientation materials please visit <https://www.evicore.com/healthplan/bluecrossmn>

### **Products Impacted**

**PA is required** through eviCore for Blue Cross subscribers enrolled in the **Medicare Advantage** programs.

Subscribers who **do not require PA** through eviCore are:

- Blue Cross Commercial Fully-Insured and Self-Insured Subscribers
- Blue Cross Federal Employee Plan Subscribers
- Blue Cross Platinum Blue and Senior Gold Subscribers
- Blue Plus Minnesota Health Care Programs Subscribers (PMAP, MNCare, MSC+), SecureBlue (MSHO)

Note: An approved PA does not guarantee coverage under a subscriber's benefit plan. Subscriber benefit plans vary in coverage and some plans may not provide coverage for certain services discussed in the medical policies.

### **Questions?**

If you need to submit a PA by phone or need to speak to an eviCore representative call **844-224-0494**, 7:00 a.m. to 7:00 p.m. CST, Monday - Friday.