

PROVIDER BULLETIN

PROVIDER INFORMATION



November 1, 2018

Update to Administration of Interpreter Services for MHCP Subscribers

The information in this Bulletin contains an update to Provider Bulletin P28-18, which was published on July 2, 2018. The information in italic is the updated information:

Effective immediately, all contracted County Social Services and Public Health providers, Blue Plus Coordination Delegates and Blue Plus Interpreter Network Agencies are exempt from the change to billing procedures outlined in Provider bulletin P28-18. These providers will continue to utilize the Blue Plus interpreter network and they should contact one of the agencies listed below to schedule an interpreter for an appointment when face-to-face interpretation is needed.

The previous Provider Bulletin (P28-18) was directed at all ancillary service providers performing services to Blue Plus Minnesota Health Care Program (MHCP) subscribers. The Bulletin specifically stated that effective October 1, 2018, all ancillary service providers would be directly responsible for scheduling and billing for interpreter services provided to Blue Plus subscribers.

Ancillary service providers were defined as: Chiropractic, Acupuncturist, Vision retail, Occupational Therapy, Physical Therapy, Speech Therapy, Eye Clinics, Pharmacy, Durable Medical Equipment (DME), ARHMS and ACT.

All contracted County Social Services and Public Health providers, Blue Plus Care Coordination Delegates, and Blue Plus Interpreter Network Agencies will be exempt from this change to billing procedures. These providers will continue to utilize the Blue Plus interpreter network. In addition, as previously stated in Provider Bulletin P28-18, Dental Clinics and Home Health Agencies should also contact one of the agencies listed below to schedule an interpreter for an appointment when face-to-face interpretation is needed.

- Arch Language Network, Inc Metro, Southern MN, Western MN
(651) 789-7897
- The Bridge World Language Ctr. North Metro, St. Cloud and surrounding Counties
(320) 259-9239
- The Language Banc Metro, Stearns and surrounding Counties
(612) 588-9410
- Itasca Interpretation Services Metro
(651) 457-7400
- Intercultural Mutual Asst. Assoc. Southeast MN
(507) 289-5960
- Project FINE Winona County Only
(507) 452-4100

The Blue Plus Interpreter Network will continue to provide direct billing services to Blue Plus for interpreter services.

Products Impacted

- Prepaid Medical Assistance (PMAP)
- MinnesotaCare
- SecureBlue (HMO SNP)
- Minnesota Senior Care Plus (MSC+)

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**