PROVIDER OUICK POINTS PROVIDER INFORMATION



September 25, 2018

Change to Cotiviti Mailroom Operations Center Location

As previously communicated in Provider Bulletin P78-17, effective March 1, 2018, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) engaged Cotiviti Healthcare (Cotiviti) to verify the accuracy of DRG payments as a supplementary review for contracted facilities on inpatient claims. Please be advised, in early October 2018, Cotiviti will be relocating its mailroom operations center.

From:

Cotiviti Healthcare Blue Cross Blue Shield of Minnesota Spring Mill Corporate Center 555 E. North Lane, Suite 6120 Conshohocken, PA 19428

To:

Cotiviti Healthcare Blue Cross Blue Shield of Minnesota Hillcrest III Building 731 Arbor Way, Suite 150 Blue Bell, PA 19422

Although providers will see this new address begin to appear on letters, Blue Cross wants to be sure providers are aware of the change in the event the Cotiviti address is hardcoded in various systems or documented in any way. The Cotiviti mailroom will be fully operational during the relocation process and providers will not experience any changes or delays in service.

Questions?

If you have questions, please contact provider services at (651) 662-5200 or 1-800-262-0820.