

PROVIDER BULLETIN

PROVIDER INFORMATION



October 1, 2018

Update: eviCore Healthcare Specialty Utilization Management (UM) – Durable Medical Equipment

Note: The effective date of November 1, 2018, that was previously published in Provider Bulletin P44-18 is being delayed until 2019. The PA requirements for Medicare Advantage will now go into effect January 1, 2019. A new timeline for implementation across other lines of business (Commercial Fully Insured and Individual) will be announced at a later date.

Blue Cross and Blue Shield of Minnesota (Blue Cross) has contracted with eviCore healthcare (eviCore), an independent specialty medical benefits management company, to manage benefit preauthorization (PA) requests for Durable Medical Equipment (DME) for subscribers enrolled in the following programs:

- Individual
- Commercial Fully Insured Small & Large Groups
- Medicare Advantage

Providers should submit PA requests via our free [Availity](#) provider portal. Instructions on how to utilize this portal are found on the Availity website. The Availity portal is available 24/7 and is the **quickest** way to create prior authorizations and check existing case status.

Providers can view the eviCore DME medical policies and the provider orientation materials by visiting the Blue Cross website. The Healthcare Procedure Codes (HCPC) **list of DME that require PA is already posted** on the eviCore implementation site.

1. Access the 'Provider Section' of the Blue Cross website at providers.bluecrossmn.com
2. Under 'Tools and Resources' select 'Medical policy' then acknowledge the Acceptance Statement.
3. Click on the '+' next to 'Utilization Management' and under the 'Precertification Lists' select eviCore Healthcare Specialty Utilization Management Clinical Guidelines To view the eviCore medical policies, the CPT (Current Procedural Terminology) code list that require PA, or the provider orientation materials please visit <https://www.evicore.com/healthplan/bluecrossmn>

Products Impacted

Prior Authorization is required through eviCore for Blue Cross subscribers enrolled in the following programs:

- Individual
- Commercial Fully Insured Small & Large Groups
- Medicare Advantage

Subscribers who **do not require prior authorization** through eviCore are:

- **Blue Cross Commercial Self-Insured Subscribers**
- **Blue Cross Federal Employee Subscribers**
- **Blue Cross Medicare/Medicaid Subscribers**

Note: An approved PA does not guarantee coverage under a member's benefit plan. Member benefit plans vary in coverage and some plans may not provide coverage for certain services discussed in the medical policies.

Questions?

If you need to submit a PA by phone or need to speak to an eviCore representative call **844-224-0494**, 7:00 a.m. to 7:00 p.m. CST, Monday - Friday.