

PROVIDER QUICK POINTS

PROVIDER INFORMATION



August 28, 2018

Taft Hartley Third Party Administrators and Remote Processing Claims Delays

Blue Cross and Blue Shield of Minnesota (Blue Cross) is committed to partnering with our remote business partners to ensure accurate processing of all claims for members and for our providers. This segment of business has recently migrated to our new BlueCore platform. As a result, some claims adjudication is experiencing a delay in order to ensure the platform is coded correctly and support the highest level of accuracy when the remote business partners process these claims. Blue Cross is anticipating most of the delays will cease within 30 days. We appreciate your patience as we work through some of these post migration system issues.

Impacted remotes include:

- Wilson McShane Corporation (WMC)
- IBEW #292
- Formula Corporation
- Flex Compensation
- Rochester Public Schools
- Zenith Administrators

Questions?

If you have additional questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.

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