

# PROVIDER QUICK POINTS

## PROVIDER INFORMATION



August 1, 2018

### **Update: Change to Call Center for Transportation for MHCP Members**

Blue Plus' transition to LogistiCare for scheduling of transportation services for Blue Plus Minnesota Health Care Programs (MHCP) members that was published on June 6, 2018 (QP46-18) has been delayed. LogistiCare is a company that specializes in back end functions such as call center and claims payment for non-emergency transportation (NEMT) services. Until further notice, BlueRide Customer Service will continue to answer calls and schedule transportation for Blue Plus MHCP members to their medical, dental and pharmacy appointments.

Transportation Providers, Care Coordinators and medical facilities should continue to use the BlueRide Customer Service line at **(651) 662-8648** or **1-866-340-8648** (TTY/TDD 711) for any questions.

NEMT Providers will continue to receive the scheduled rides through the normal communications process.

#### **Questions:**

If you have questions, please contact provider services **(651) 662-5200** or **1-800-262-0820**.