

PROVIDER BULLETIN

PROVIDER INFORMATION



August 1, 2018

Blue Cross Contracts with SecureCare to Manage the Physical Therapy Network

Effective January 1, 2019, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) will no longer hold direct contracts with physical therapists. Blue Cross has contracted with SecureCare, Inc. (SCC) to manage its physical therapy network and will include provider contracting, credentialing, provider relations and education. Providers who wish to become in network for Blue Cross subscribers are required to contract through SCC by September 1, 2018.

SCC will offer stand-alone physical therapy contracts to those clinics who are interested in continuing to see Blue Cross subscribers. Clinics that do not contract with SCC will become non-participating clinics. **This transition will include all professional based billing providers, including physical therapy providers that are currently contracted as a part of a care system, multispecialty or other specialty clinic.** All physical therapy providers including those that are currently contracted with Blue Cross as part of a care system, multispecialty clinic or other specialty clinic will be termed from their current Blue Cross contracts on December 31, 2018. **All physical therapy providers need to register and contract with SCC no later than September 1, 2018.**

Contracting process for SCC

1. Go to SCC's website at www.securecarecorp.com
2. Select the "Credentialing" tab on the top tool bar
3. Complete the Credentialing Registration questions and press submit

What to expect

- After you submit the Credentialing Registration, you will receive an automated response of receipt via email
- Your request will be reviewed
- After your request is reviewed, you will receive additional information via the email address you provided on the Credentialing Registration page. Please note this information is only sent by email and is not mailed

Please note: The physical therapy network is a closed network. All contract requests are reviewed for access needs. The application for a contract and the automated response are not a guarantee of a contract.

For additional questions or assistance please contact SCC

Phone: 1-877-462-4476

Fax: 402- 934-4908

Email: PTProviderServices@securecarecorp.com