

# PROVIDER BULLETIN

## PROVIDER INFORMATION



July 2, 2018

### Change to Administration of Interpreter Services for MHCP Subscribers

Effective October 1, 2018, Blue Plus will be switching to a new vendor (Amerigroup) to process interpreter claims. There are some procedural changes that will occur because of this new arrangement. Blue Plus is implementing a change to require all ancillary service providers to perform their own direct billing for interpreter services. All ancillary service providers, including Chiropractic, Acupuncturist, Vision, Occupational Therapy, Physical Therapy, Speech Therapy, Eye Clinics, Pharmacy, Durable Medical Equipment (DME), County Agencies, Care Coordination, ARHMS and ACT, must now perform their own direct billing to Blue Plus. All ancillary providers, other than Dental Clinics and Home Health Agencies, utilizing interpreters are responsible to schedule and bill for interpreter services provided to Blue Plus Minnesota Health Care Program (MHCP) subscribers.

Providers are expected to establish relationships with individual interpreters or interpreter agencies to provide the interpreter services. These relationships must be independent of any agreement with Blue Plus and exist strictly between the provider and the interpreter or interpreter agency. All interpreters must be registered and rostered on the Minnesota Department of Health (MDH) website.

Blue Plus continues to maintain a network of Interpreter Agencies to provide interpreter services to Dental Clinics and Home Health Agencies. Dental Clinics and Home Health Agencies should contact one of the agencies listed below to schedule an interpreter for an appointment.

- Arch Language Network, Inc      Metro, Southern MN, Western MN  
**(651) 789-7897**
- The Bridge World Language Ctr.    North Metro, St. Cloud and surrounding Counties  
**(320) 259-9239**
- The Language Banc                  Metro, Stearns and surrounding Counties  
**(612) 588-9410**
- Itasca Interpretation Services      Metro  
**(651) 457-7400**
- Intercultural Mutual Asst. Assoc.   Southeast MN  
**(507) 289-5960**
- Project FINE                          Winona County Only  
**(507) 452-4100**

Interpreter services must be billed by the provider in association with a covered service. Services must be billed on an 837P transaction on individual claim lines using procedure code T1013 in 15-minute increments. At least 8-minutes of interpreter services must be provided in order to bill one unit of service. Affiliate the supervising provider to the individual claim line for interpreter services.

Continued

**Products Impacted**

- Prepaid Medical Assistance (PMAP)
- MinnesotaCare
- SecureBlue (HMO SNP)
- Minnesota Senior Care Plus (MSC+)

**Questions?**

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**