

PROVIDER BULLETIN

PROVIDER INFORMATION



June 1, 2018

New Commercial Pre-Authorization Requirements for Partial Hospitalization

Effective August 1, 2018, a pre-authorization (PA) will be required for behavioral health partial hospitalization services for commercial lines of business, and a concurrent review will be required for continued stays. Partial hospitalization provides a structured program of psychiatric services as an alternative to inpatient psychiatric care and is more intense than care received in a therapist's office. The treatment is provided during the day and doesn't require an overnight stay.

Requests for PA and concurrent reviews will be reviewed when patient-specific, relevant medical documentation has been provided supporting the medical necessity. Failure to submit required information may result in review delays (if outreach is needed to obtain missing clinical information) or a denial of the request due insufficient information.

Services that require Pre-Certification/Pre-Authorization/Notification

Only services on the PA lists require pre-certification/pre-authorization/notification. Do not request authorization for services not on the PA lists.

Follow the steps below to review the list of services that require a PA.

1. Access the 'Provider Section' of the Blue Cross website at **providers.bluecrossmn.com**
2. Under 'Tools and Resources' select 'Medical policy' then acknowledge the Acceptance Statement.
3. Click on the '+' next to 'Utilization Management' and under the 'Precertification Lists' select the 'Commercial Pre-Certification/Pre-Authorization/Notification List'

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.