

# PROVIDER BULLETIN

## PROVIDER INFORMATION



May 1, 2018

### **eviCore Healthcare Specialty Utilization Management (UM) For Fully Insured Commercial Members**

Effective August 1, 2018, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) will work with eviCore Healthcare to review and process prior authorizations (PAs) for the following specialty utilization management (UM) services:

- Lab Management (Molecular and genetic testing)
- Medical Oncology
- Radiation Therapy
- Radiology
- Cardiology (Advanced imaging and diagnostic services; implantable device services)
- Musculoskeletal (spine, large joint and interventional pain)
- Sleep Management (sleep apnea testing; treatment with sleep related DME)

As stewards of healthcare expenditures for our members, we are committed to ensuring they receive high quality, evidence-based care. One method for doing so is through the PA process. The primary purpose of the PA process is to ensure that evidence-based care is provided to our members to promote quality, safety, and affordability.

eviCore medical policies will be available for your use and review on approximately June 1, 2018, on the Blue Cross website at [providers.bluecrossmn.com](http://providers.bluecrossmn.com)

- To access the link, select “Medical Policy” under Tools and Resources, read and accept the Blue Cross Medical Policy Statement
- Click on the “+” (plus) sign next to “Medical and Behavioral Health Policies”

#### **Products Impacted**

This change only applies to the fully insured commercial members.

#### **eviCore Prior Authorization (PA) Requests**

Beginning July 23, 2018, providers should submit eviCore PA requests via our free [Availity](#) provider portal. Instructions on how to utilize this portal are found on the Availity website.

Providers need to reference the eviCore medical policy criteria (instructions above) and submit all clinical documentations with the PA request. Failure to submit required information may result in review delays or denial of the request due to insufficient information.

Note: An approved PA does not guarantee coverage under a member’s benefit plan. Member benefit plans vary in coverage and some plans may not provide coverage for certain services discussed in the medical policies.

#### **Questions?**

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.