

PROVIDER QUICK POINTS

PROVIDER INFORMATION



April 19, 2018

Predetermination Request Form for Commercial Lines of Business

Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) makes every effort to help our subscribers access safe, timely, and affordable care that is medically necessary and appropriate based on evidence-based criteria. Blue Cross requires prior authorization for certain health care services and has medical policy criteria for additional services that do not require prior authorization.

To best support our subscribers and ease the administrative burden for providers, we will now accept predetermination requests for services that may be invasive or cost adverse to subscribers and providers but are not on our Commercial Prior Authorization list. Providers may request a predetermination by faxing a *Predetermination Request Form* with supporting clinical documentation to the Utilization Management department at Blue Cross. Additional instructions are included on the first page of the form.

Predeterminations are not required. Claims for services that are not on our prior authorization list will process through the claims system according to the subscribers benefits with or without a predetermination.

Where do I find the new Commercial Predetermination Form?

- Go to bluecrossmn.com/providers
- Select Forms & Publications under the News & Updates section
- Select the forms category “precertification/preauthorization/notification”
- Open the Predetermination Request Form (PDF)

Where do I find the current Commercial Prior Authorization list?

- Go to bluecrossmn.com/providers
- Under Tools & Resources, select “Medical Policy,” and read/accept the Blue Cross Medical Policy and UM Statement
- Expand the Utilization Management section
- Click on Commercial Pre-Certification/Pre-Authorization/Notification List (PDF)

Where do I find medical policies and policy criteria?

- Go to bluecrossmn.com/providers
- Under Tools & Resources, select “Medical Policy,” and read/accept the Blue Cross Medical Policy and UM Statement
- Expand the Medical and Behavioral Health Policies section
- Click on “Blue Cross and Blue Shield of Minnesota Medical Policies”
- Search for the applicable policy by keyword, policy number, procedure code or section

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.

QP26-18

Distribution: Available on providers.bluecrossmn.com. <https://www.bluecrossmn.com/healthy/public/personal/home/providers/forms-and-publications>

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L264R03 (12/13)