PROVIDER QUICK POINTS
PROVIDER INFORMATION

BlueCross
BlueShield
Minnesota

March 28, 2018

Availity Referral Portal Functionality Updates

As previously communicated in Provider Bulletin P72-17, titled "New Availity Functionality Available to Create and Submit an Electronic Referral", Primary Care Providers should now create and submit referrals electronically for migrated subscribers on the Availity portal at **Availity.com**.

As Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) moves closer to having a fully functional referral portal solution, providers will begin to see additional fields and functionality displaying on the Availity website. This project is scheduled to be completed by 2nd quarter 2018.

An additional NPI field is now displaying on Availity enabling Providers to search for 'referred-to' providers by Clinic/Facility NPI. In addition, helpful tips are embedded within the application when searching zip code and mile radius.

Watch for additional upcoming features, which include searching and updating previously submitted referrals, historical referral dashboard information showing submitted referrals and "referred-to" provider referrals.

To Create a Referral on Availity

1. Sign on to **Availity.com**
2. Select Patient Registration, choose Authorizations & Referrals, then Referrals
3. Select Payer BCBSMN, and complete the required fields, then submit your referral

To Access the BCBSMN Referral Training Demo

1. From the Availity Portal: Click **Help & Training** | **Get Trained** (Availity Learning Center (ALC) opens a new tab).
2. Go to the very top of the ALC screen, search with the keyword "BCBSMN"
3. Click the course titled **BCBSMN Referrals - Training Demo**
4. Click Enroll in the top right corner and confirm that you want to enroll
5. Click Start to view the training

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.