

PROVIDER QUICK POINTS

PROVIDER INFORMATION



January 8, 2018

Transition of Care Management Features for New Medicare Advantage Prescription Drug Plans

Blue Cross and Blue Shield of Minnesota (Blue Cross) introduced two new Medicare Advantage Prescription Drug (MAPD) PPO plans in 2018. These MAPD plans are managed care Medicare products, which means that services under these plans will require more clinical review than our current Medicare Cost plans.

The MAPD plans will include Transition of Care Management services to help patients receive optimal care. This enhanced care management protocol will follow some patients along their inpatient stay:

- Making pre-admission phone calls for select admission reasons
- Working collaboratively with hospital/specialist/provider staff on complex cases while the patient is in the hospital and subacute facility
- Assisting with planning and transition of care between levels to ensure a safe and successful hospital/facility discharge
- Following up to make sure the patient receives the aftercare he/she needs to continue healing and avoid readmission
- Helping make sure the patient understands and can successfully navigate their health plan benefits

The value of the Transition of Care Management services that Blue Cross can provide is incumbent on the providers compliance with the prior authorization requirements. Blue Cross is dependent on the partnership with providers to help manage our subscriber's care.

Blue Cross recently published the prior-authorization/notification requirements specifically for the MAPD plans. To view the list:

1. Access the 'Provider Section' of the Blue Cross website at **providers.bluecrossmn.com**
2. Under 'Tools and Resources' select 'Medical policy' then acknowledge the Acceptance Statement.
3. Click on the '+' next to 'Utilization Management' and under the 'Precertification Lists' select the 'MAPD Prior-Authorization/Notification List.'

More comprehensive information about the MAPD plans and the Transition of Care Management services will be available online in early 2018 at **bluecrossmn.com**.

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.

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