

PROVIDER BULLETIN

PROVIDER INFORMATION



October 11, 2017

Prior Authorization Requirement for Orthognathic Surgery

Effective December 18, 2017, Blue Cross and Blue Shield of Minnesota and Blue Plus (Blue Cross) will be adding Orthognathic Surgery to the Prior Authorization (PA) list.

As stewards of healthcare expenditures for our subscribers, we are charged with ensuring they receive the highest quality, evidence based care. One method for doing so is through the PA process. The primary purpose of the PA process is to ensure that evidence based care is provided to our subscribers, driving quality, safety, and affordability.

Providers can verify subscriber eligibility through the Availity portal solution, on their website at **Availity.com**.

Products Impacted

- This PA program only applies to Commercial Products.
- These changes do not impact subscribers who have coverage through Prepaid Medical Assistance Program (PMAP), MinnesotaCare, SecureBlue (MSHO), Minnesota Senior Care Plus (MSC+) or Federal Employee Program (FEP).

Services that require Prior Authorization/Pre-Certification/Notification

Only those services on the PA lists require prior authorization. Do not request authorization for services not on the PA lists. Follow the steps below to review the list of services that require a PA.

1. Access the 'Provider Section' of the Blue Cross website at **providers.bluecrossmn.com**
2. Under 'Tools and Resources' select 'Medical policy' then acknowledge the Acceptance Statement.
3. Click on the '+' next to 'Utilization Management' and under the 'Precertification Lists' select the 'Commercial Pre-Certification/Pre-Authorization List.'

Questions?

If you have questions, please contact provider services at **(651) 662-5200** or **1-800-262-0820**.