

# PROVIDER BULLETIN

## PROVIDER INFORMATION



November 15, 2017

### Updated: Accountable Care Organization (ACO) Product and Network Name Changes

*The information in this Bulletin replaces Provider Bulletin P51-17, which was published on October 2, 2017. The information in italic is the new information that was added.*

Effective January 1, 2018, Blue Cross and Blue Shield Minnesota and Blue Plus ACO product and network names for all lines of business will be changing to reflect the region in which the products are offered. The new product and network names are as follows. Please note new network names will appear on the subscriber ID card. *Group Market plan ID cards will display new network names as groups renew in 2018; all ID cards should display the new network names by December 1, 2018.*

#### Individual Markets

2017 Product Name	2018 Product Name	2017 Network Name	2018 Network Name
Blue Plus with Mayo Clinic	<b>Blue Plus Southeast MN</b>	Mayo Clinic Network	<b>Blue Plus Southeast MN Network</b>
Blue Plus with St. Luke's	<b>Blue Plus Northeast MN</b>	St. Luke's Network	<b>Blue Plus Northeast MN Network</b>
BluePrint	<b>Blue Plus Metro MN</b>	Allina Health Network	<b>Blue Plus Metro MN Network</b>
BlueConnect	<b>Blue Plus Western MN</b>	Sanford Health Network	<b>Blue Plus Western MN Network</b>

#### Group Markets

2017 Product Name	2018 Product Name	2017 Network Name	2018 Network Name
Not Applicable	<b>Northeast MN</b>	St. Luke's Network	<b>Northeast MN Network</b>
BluePrint	<b>Metro MN</b>	Allina Health Network	<b>Metro MN Network</b>
BlueConnect	<b>Western MN</b>	Sanford Health Network	<b>Western MN Network</b>

#### Service area changes:

Individual and Family service areas will change for 2018. Blue Plus Individual and Family products will not be available to residents in certain counties:

- Roseau, Kittson, Todd and Meeker counties will no longer be included in the Blue Plus Western MN service area
- Lake of the Woods county will no longer be included in the Blue Plus Northeast MN service area

Subscribers that are enrolled in a 2017 Blue Plus plan that live in these counties were notified in late September that they need to enroll in different coverage for 2018.

#### Change to out of state coverage/BlueCard

The BlueCard benefit will change for 2018. Most services accessed outside of Minnesota at a provider that is not in the ACO network will pay as out of network. *This change is applicable to Individual Market plans only and is not applicable Group Market plans.*

#### Questions?

If you have questions, please contact provider services at (651) 662-5200 or 1-800-262-0820.